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Five years passed and the graduation day is coming. And this is the greatest and the last project that I done in Near East University. First of all I would like to thank to my advisor Asist.Prof.Dr Nadire Çavuş for her understanding and support . Secondly I would like to thank to my friends for their help whenever I need them. And at last I would like to thank to my family for their belief and support over these five years.

ABSTRACT

The reason that I chose making a pharmacy program for my project is a pharmacy needs all processes that a program must have and more than that. And especially in Turkey and Cyprus pharmacies are more private than other countries.

What do I mean by telling you private? Generally pharmacies are not franchise in Cyprus and Turkey. For example think about Ford, If you want to sell Ford cars you need to buy the franchise of it. And certainly Ford has its own computerized system. So you don't need to purchase any other program for the business operations of your franchise. But pharmacies in Cyprus and Turkey you need to have their own computer system for business processes.

Why do a pharmacist needs a computerized system instead of doing processes manually? There are several reasons one reason is making these processes manually is time consuming. The other reason is these processes are tiring. Think about Turkey especially pharmacies near SSK and Bağ-Kur, How many processes do a pharmacist needs to make in a day? I think you don't even want to think about it. And the most important reason is the key processes of the pharmacy is about human's life. So making mistakes may cause dangerous consequences. If the computer checks which drugs needs prescription or checks previous prescription records of the customer to prevent mistakes. The mistakes would be minimized.

The design, programming and database which I used are below:

- Delphi 7 for programming language.
- Firebird 1.5 for my database.
- Firebird Maestro and IB Expert for database design.
- Smartdraw 2009 for documentation design.

And The processes are below:

- Record and Check Prescription
- Receive and Transform Drug Order
- Update Goods Sold File
- Update Inventory File
- Produce Management Reports

INTRODUCTION

Pharmacies today are busier than ever and need extremely efficient pharmacy software to keep their operations going smoothly. Many pharmacists still don't use a computer system for their operations (especially in Cyprus). So without a computer system pharmacists lose time, spend much more effort and can easily make mistakes about their operations.

The pharmacy processes include all management, buying, selling and stock activities that the other systems have and additionally prescription processes which is the heart of all these operations. And it is hard for the pharmacist to make all the activities manually.

A pharmacy program's first aim must be preventing medical errors which is the leading cause of injury and death.

A frequently recommended method for preventing adverse drug events is computer-aided screening of prescriptions.

My goal is to provide a software to enable pharmacies to work more efficiently, reliably and effectively.

For such a business a computer based system the program must have the utilities for

1. Data entry of all the suppliers
2. Data entry of all the products from the suppliers
3. Data entry of all the clients (Pharmacies)
4. Edit/Update their specifications
5. Search for any manufacturer, product or client
6. Orders for products to the manufacturers and replenishment process
7. Supply process to the clients (pharmacies)
8. Proper IRS (Information Reporting System) based on the data collected by the above mentioned processes
9. Computerized accounting system showing details of profit and loss as well as clients, manufactures and business accounts

EXPLANATION

My project includes the processes below :

- 1.Record and Check Prescription
- 2.Receive and Transform Drug Order
- 3.Update Goods Sold File
- 4.Update Inventory File
- 5.Produce Management Reports

I will explain all these processes briefly:

1.Record And Check Prescription:

I think it is the key part of my project and not just my project , every pharmacist has to check prescription when a customer wants a drug that needs prescription. It's about the health even life of the customer So drug selling is not like selling an automobile ,computer or any other goods. It needs more attention than selling other goods. So mistakes must be minimum.

How can a pharmacist prevent mistakes? The answer is using a computerized system that checks which drugs need prescription, which customers fill the quantity limit of their prescriptions, or checking their prescription is expired or not.

After checking that the drug needs prescription or not, or customer has a valid prescription. The next step could be prescription answer that is customer can't buy his/her request or it can transformed to customer order. In this project I thought unchecked order must be drug request which can be transformed to customer order or not.

2.Receive And Transform Drug Order:

If the request transformed to customer order this is where the data will come then.And this is where drug is transformed to order, payment is taken ,receipt is given and necessary data is transformed to goods sold and inventory data.

The other important thing in this part is discount rate, if you have insurance you don't pay the whole value of the drugs. (Think about SSK and Bağ-Kur, or private life insurance companies in Turkey). So customer has an insurance discount rate of course if he/she has insurance.

3.Update Goods Sold File:

After the goods sold to the customer. The sold drugs must be recorded for the manager to see some reports including total profit or loss, total goods sold amount and when staff or the pharmacist sell the goods , how much amount did they sell.

In Turkey or Cyprus usually pharmacist is the owner of the pharmacy that means he/she is the manager of the pharmacy as well. So we can think that pharmacist and the manager is the same person in both countries. But in the U.S.A. drugs generally sell in Drug Stores like CVS,Walgreens(They are not just sell drugs , drug store is a part of their business) which means manager is different from the pharmacist.

IMPORTANT

When program record goods sold file its is important that not to consider discount rate on the report because insurance company pays the discounted amount to the pharmacist so it will not effect the management reports.

4.Update Inventory File:

After selling process completed the program needs to decrease the amounts sold from inventory(stock) .In my program there is a stock limit(Reorder Point) . When stock level decreases under the limit the program warns you on the start. This helps pharmacist to prevent products be out of stock.

5. Produce Management Reports:

In my program there are several reports that helps manager(pharmacist) to make necessary decisions about the future of the bussiness. The reports are below:

1-Total Inventory Selling Values

2-Total Inventory Buying Values

3-Total Inventory Profit

4-Total Goods Sold Profit

5-Goods Sold

6-Expired Drugs

The reports described in user guideline so we can continue by identifying the database.

I used firebird 1.5 which it can connected to Delphi with the interbase components.

My database includes tables below:

1-Prescription

It is where prescriptions are recorded I used foreign keys instead of adding the same fields to the table. You don't need to use Customer Name and Product Name again if related tables have these fields. The customer id is the foreign key in the table connected to customers table which means before you add a prescription, you need record customer to customer table if the customer is new.

Fields				
	Name	Type	Primary	Not Null
1	PREScription_ID	INTEGER	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	CUSTOMER_ID	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>
3	ISBN_NO	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>
4	TIME_TOTAL	INTEGER	<input type="checkbox"/>	<input checked="" type="checkbox"/>
5	RECORDED_DATE	DATE	<input type="checkbox"/>	<input checked="" type="checkbox"/>
6	QUANTITY	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>

2-Customers

The fields are seen below but there is an important field in this table that is discount rate, discount rate can't be null , most of the insurance company provides discount but if customer has no institution related with him/her so you need to enter 100 to the table which means paying the whole price of the drug.

	Name	Type	Primary	Not Null
1	CUSTOMER_ID	INTEGER	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	IDENTITY_CARD_NO	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>
3	CUSTOMER_NAME	CHAR(20)	<input type="checkbox"/>	<input type="checkbox"/>
4	CUSTOMER_SURNAME	CHAR(20)	<input type="checkbox"/>	<input type="checkbox"/>
5	CUSTOMER_PHONE	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>
6	CUSTOMER_ADDRESS	CHAR(100)	<input type="checkbox"/>	<input type="checkbox"/>
7	SEX	CHAR	<input type="checkbox"/>	<input type="checkbox"/>
8	INSTITUTION	CHAR(20)	<input type="checkbox"/>	<input type="checkbox"/>
9	INST_NO	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>
10	DISCOUNT_RATE	DOUBLE PRECISION	<input type="checkbox"/>	<input checked="" type="checkbox"/>

3-Products

The most important thing in products table is needprescription value which is user defined type, the boolean type is not pre-defined in firebird 1.5

Fields				
	Name	Type	Primary	Not Null
1	ISBN_NO	INTEGER	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	SUPPLIER_NO	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>
3	PRODUCT_NAME	CHAR(20)	<input type="checkbox"/>	<input type="checkbox"/>
4	PRODUCT_B_PRICE	DOUBLE PRECISION	<input type="checkbox"/>	<input type="checkbox"/>
5	PRODUCT_S_PRICE	DOUBLE PRECISION	<input type="checkbox"/>	<input type="checkbox"/>
6	PRODUCT_DESCRIPTION	CHAR(100)	<input type="checkbox"/>	<input type="checkbox"/>
7	NEEDPRESCRIPTION	MYBOOLEAN	<input type="checkbox"/>	<input checked="" type="checkbox"/>

4-Suppliers

This table is for traditional supplier records . It is related to products

Fields				
	Name	Type	Primary	Not Null
1	SUPPLIER_NO	INTEGER	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	SUPPLIER_NAME	CHAR(20)	<input type="checkbox"/>	<input type="checkbox"/>
3	SUPPLIER_ADDRESS	CHAR(100)	<input type="checkbox"/>	<input type="checkbox"/>
4	SUPPLIER_PHONE	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>
5	SUPPLIER_FAX	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>

table.

5-Stock

Expiry date will be added automatically to the table thats why I didn't use not null property to this field.

Fields				
	Name	Type	Primary	Not Null
1	RECORD_NO	INTEGER	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	ISBN_NO	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>
3	EXPIRY_DATE	DATE	<input type="checkbox"/>	<input type="checkbox"/>
4	QUANTITY	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>

6-Selling

This table used for receipt records. So after the sale of the product the table automatically be erased.

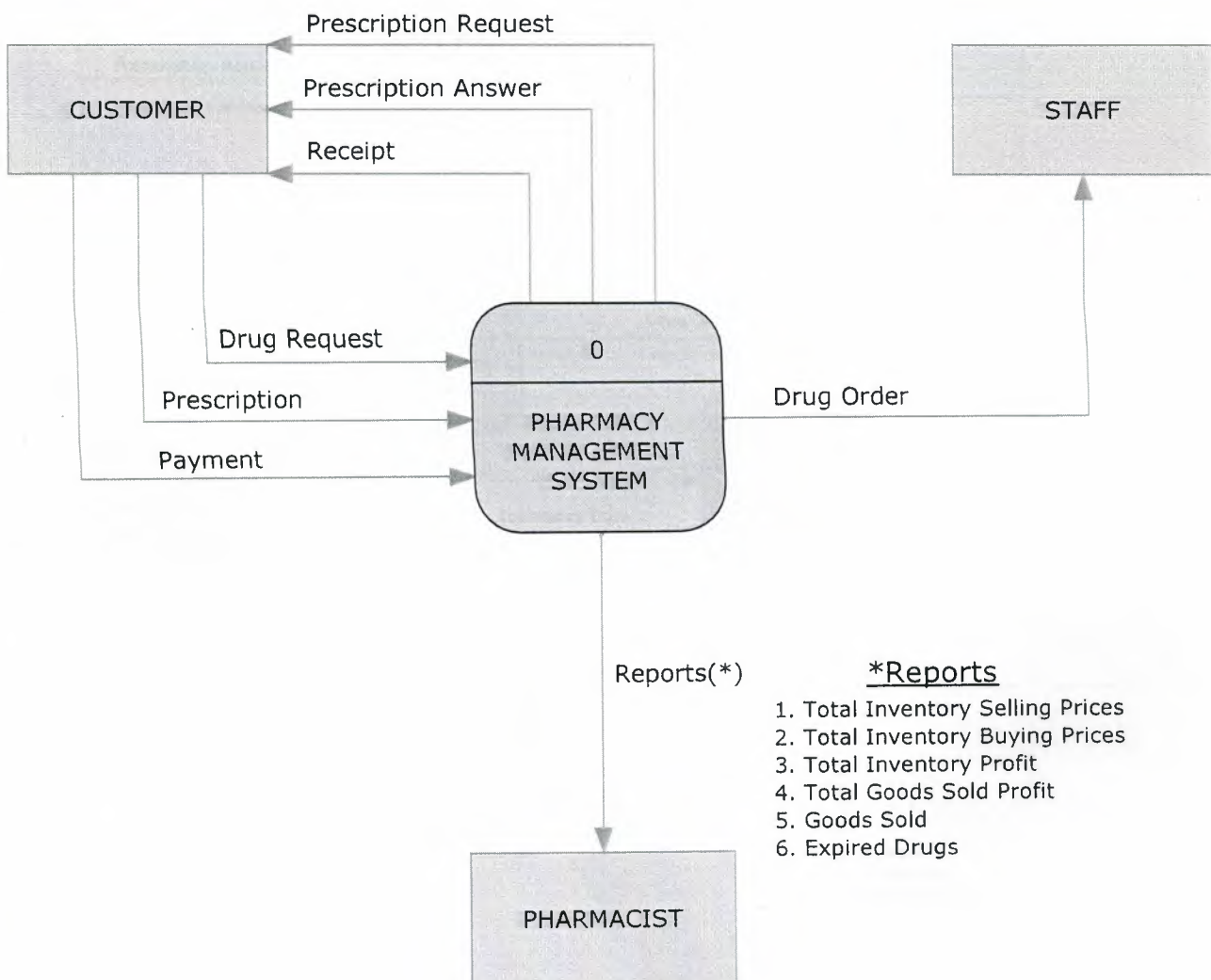
Fields				
	Name	Type	Primary	Not Null
1	ISBN_NO	INTEGER	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	PRODUCT_NAME	CHAR(20)	<input type="checkbox"/>	<input type="checkbox"/>
3	QUANTITY	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>
4	PRICE	DOUBLE PRECISION	<input type="checkbox"/>	<input type="checkbox"/>

7-Goods Sold

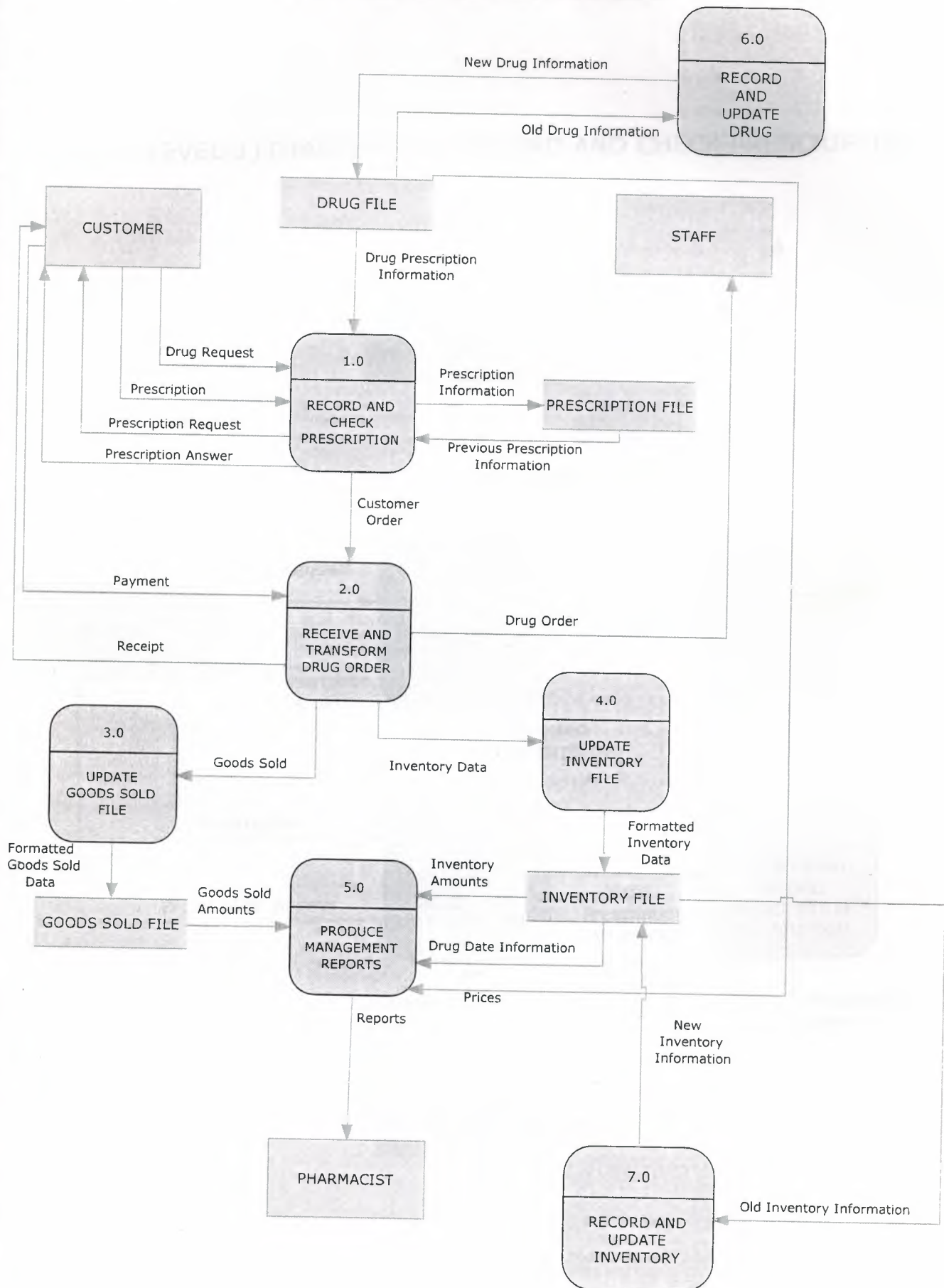
In daily processes section when you press sell after added the requested drugs for selling . The sold records will be added to this table .

Fields				
	Name	Type	Primary	Not Null
1	ISBN_NO	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>
2	PRODUCT_NAME	CHAR(20)	<input type="checkbox"/>	<input type="checkbox"/>
3	QUANTITY	INTEGER	<input type="checkbox"/>	<input type="checkbox"/>
4	PRICE	DOUBLE PRECISION	<input type="checkbox"/>	<input type="checkbox"/>
5	SOLD_DATE	DATE	<input type="checkbox"/>	<input type="checkbox"/>

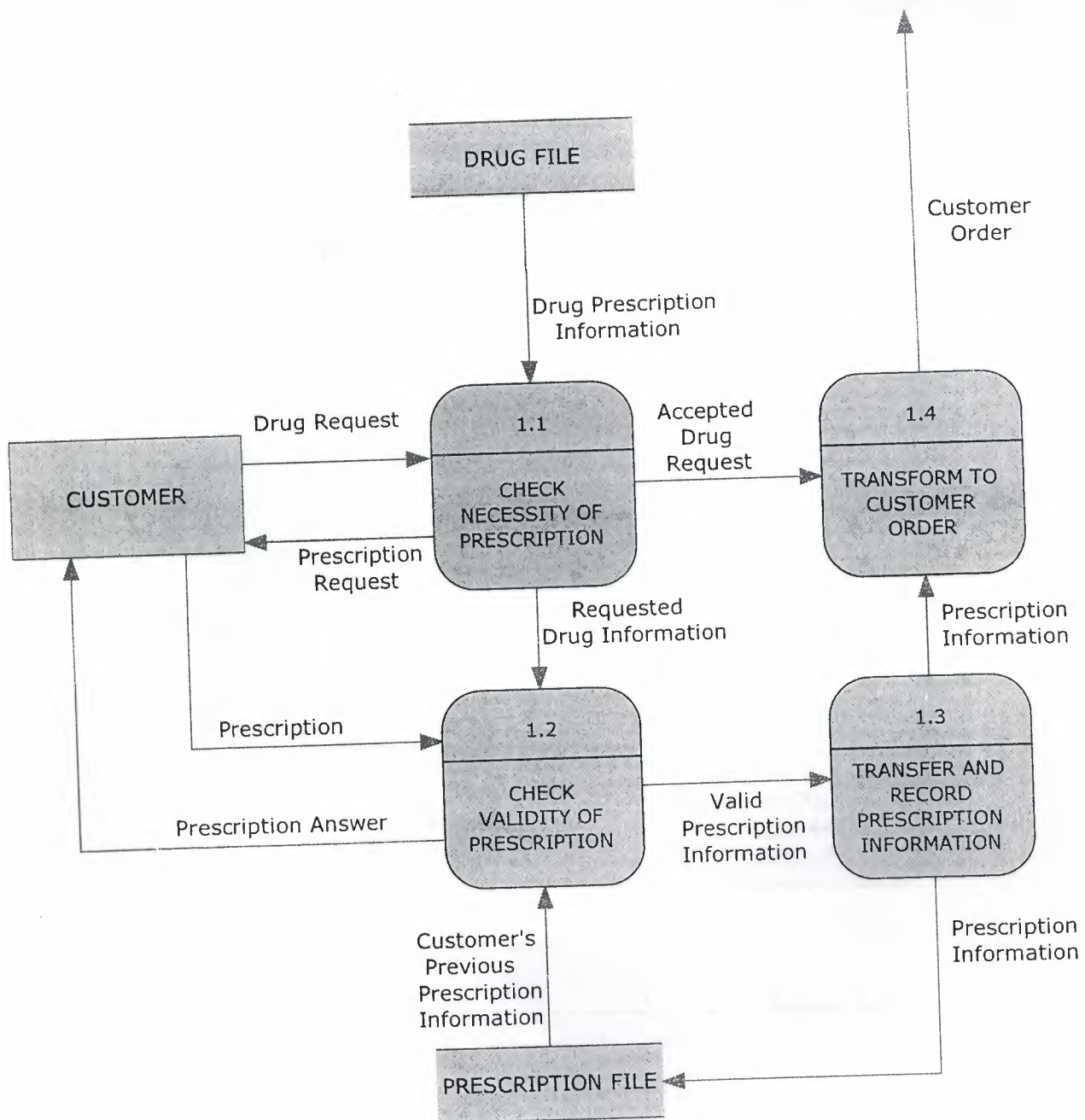
PHARMACY MANAGEMENT SYSTEM CONTEXT DIAGRAM



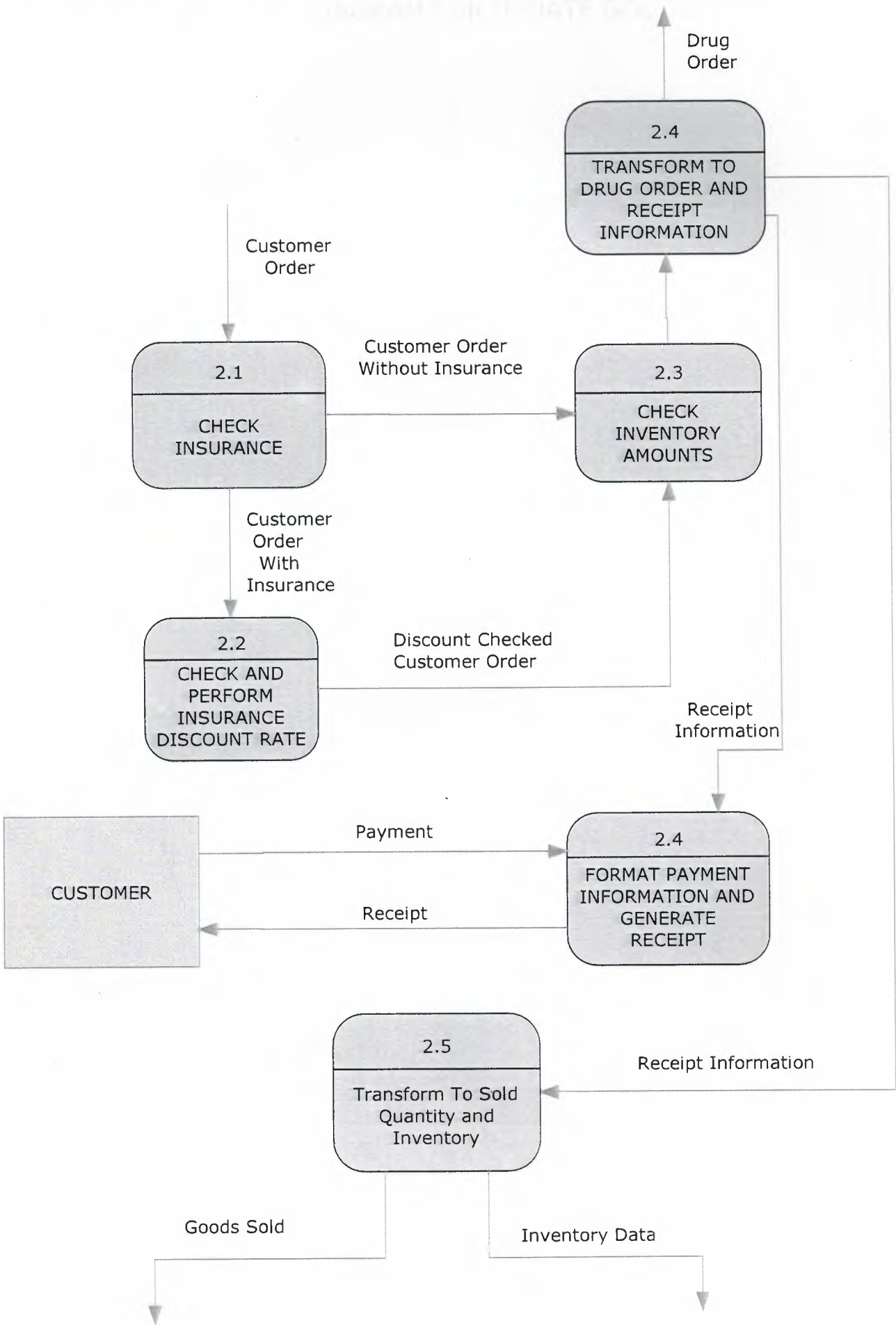
PHARMACY MANAGEMENT SYSTEM TOP-LEVEL DIAGRAM



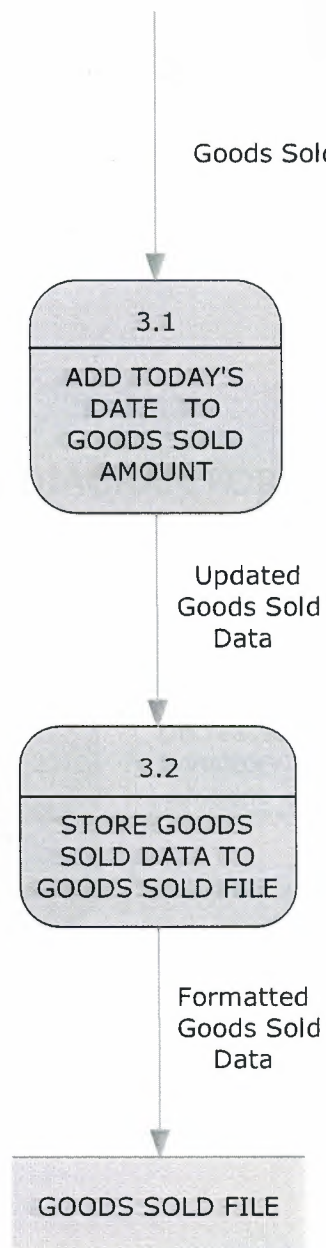
DETAIL(LEVEL-1) DIAGRAM FOR RECORD AND CHECK PRESCRIPTION



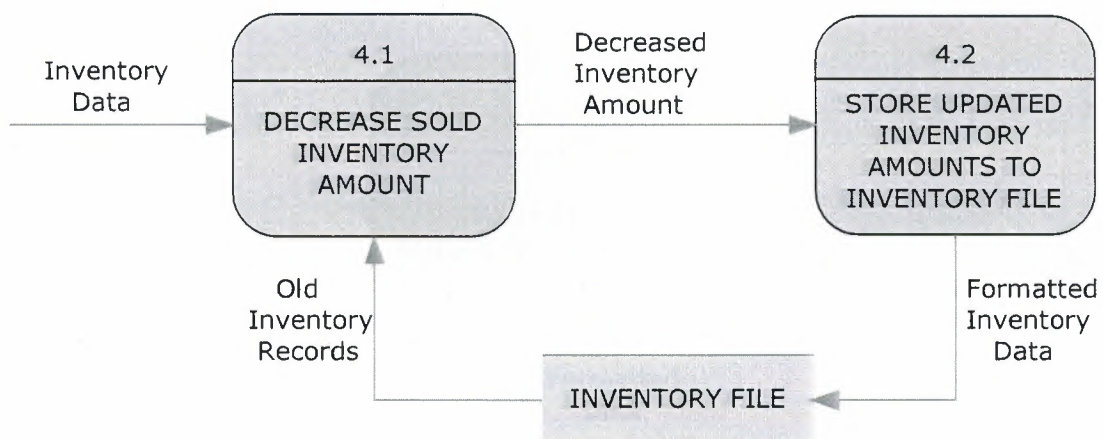
DETAIL(LEVEL-1) DIAGRAM FOR RECEIVE AND TRANSFORM DRUG ORDER



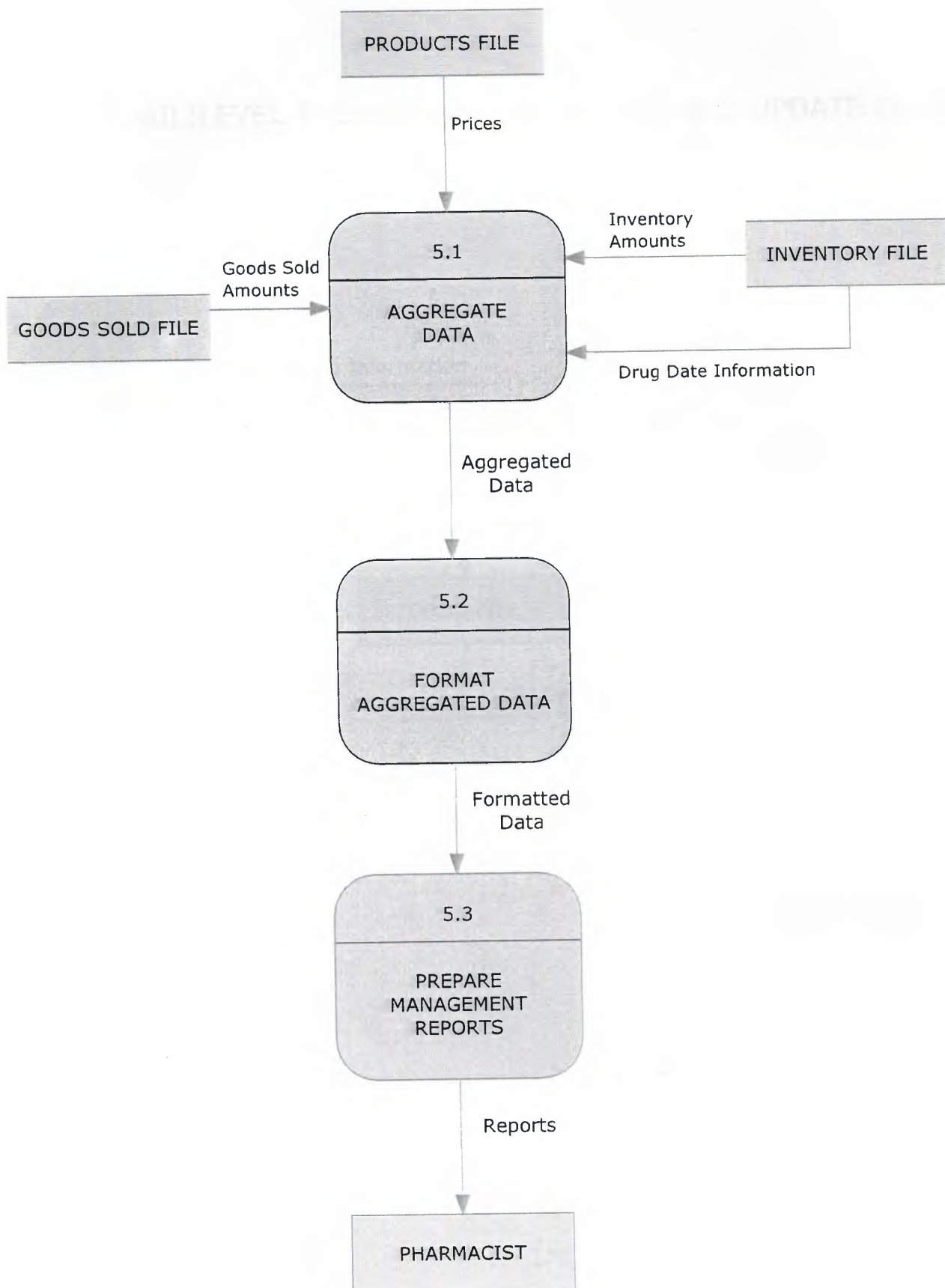
DETAIL(LEVEL-1) DIAGRAM FOR UPDATE GOODS SOLD FILE



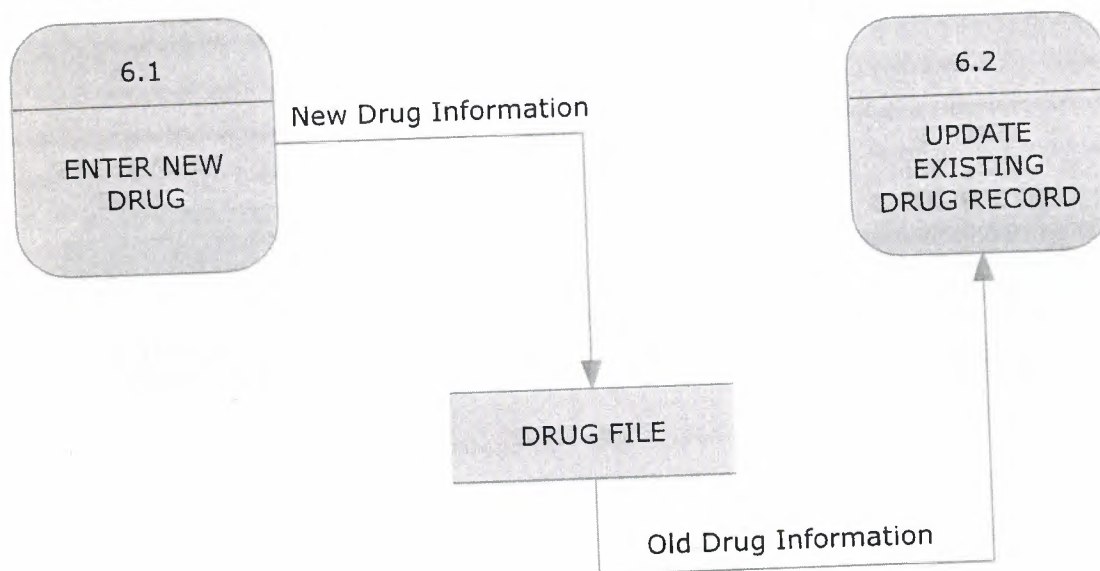
DETAIL(LEVEL-1) DIAGRAM FOR UPDATE GOODS SOLD FILE



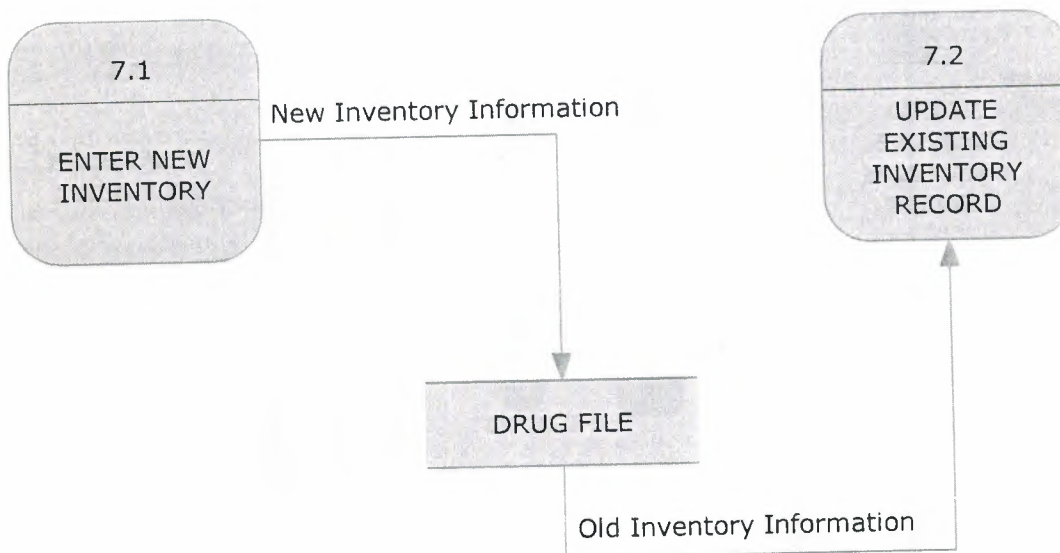
DETAIL(LEVEL-1) DIAGRAM FOR PRODUCE MANAGEMENT REPORTS



DETAIL(LEVEL-1) DIAGRAM FOR RECORD AND UPDATE DRUG



DETAIL(LEVEL-1) DIAGRAM FOR RECORD AND UPDATE INVENTORY



SYSTEM BLOCK DIAGRAM

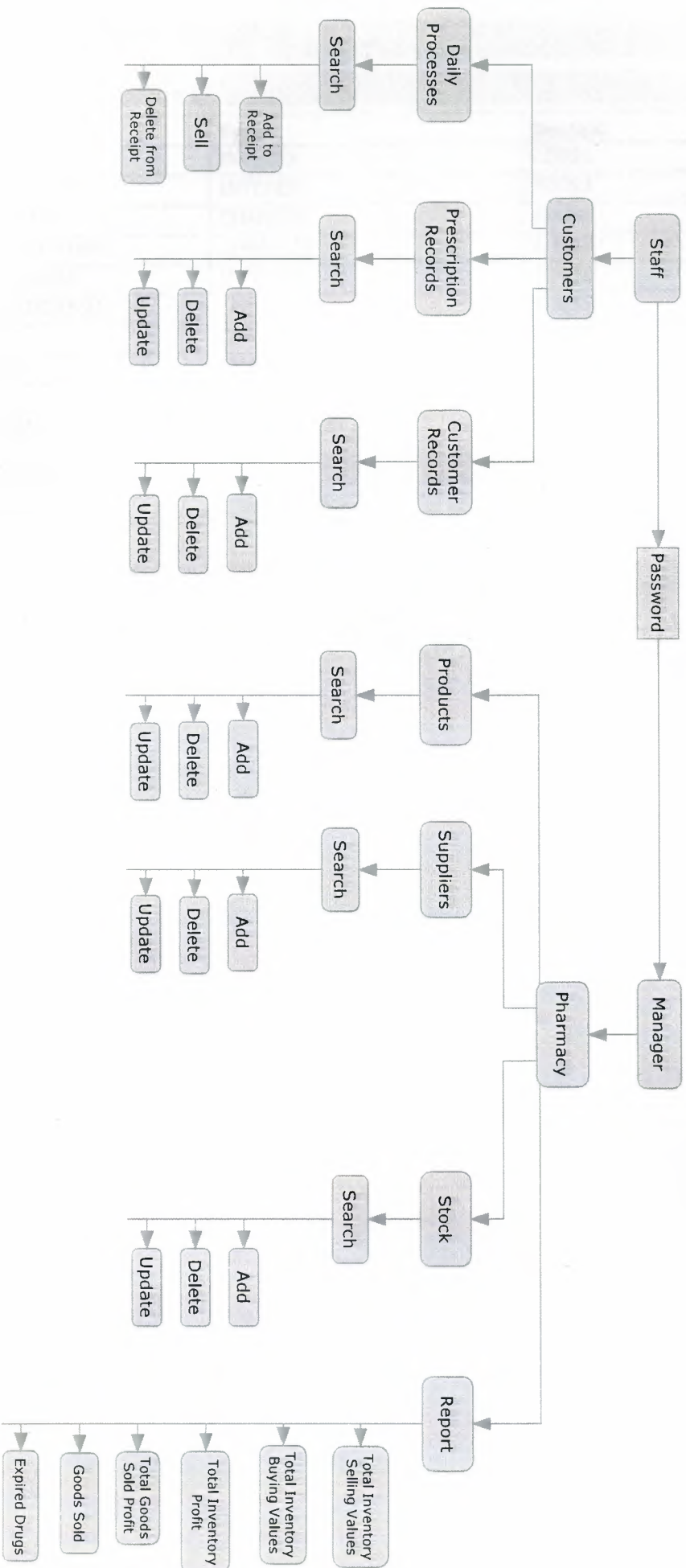


Table: CUSTOMERS

Fields

Name	Type	Domain	Not Null
CUSTOMER_ID	INTEGER	RDB\$1	NOT NULL
IDENTITY_CARD_NO	INTEGER	RDB\$3	
CUSTOMER_NAME	CHAR(20)	RDB\$4	
CUSTOMER_SURNAME	CHAR(20)	RDB\$5	
CUSTOMER_PHONE	INTEGER	RDB\$6	
CUSTOMER_ADDRESS	CHAR(100)	RDB\$7	
SEX	CHAR(1)	RDB\$8	
INSTITUTION	CHAR(20)	RDB\$9	
INST_NO	INTEGER	RDB\$10	
DISCOUNT_RATE	DOUBLE PRECISION	RDB\$77	NOT NULL

Constraints

Constraint Name	Type	On Field
PK_CUSTOMERS	Primary Key	CUSTOMER_ID

Indices

Index Name	On Field	Unique	Active	Sorting
RDB\$PRIMARY1	CUSTOMER_ID	Yes	Yes	Ascending

Table: PRODUCTS

Fields

Name	Type	Domain	Not Null
ISBN_NO	INTEGER	RDB\$34	NOT NULL
SUPPLIER_NO	INTEGER	RDB\$16	
PRODUCT_NAME	CHAR(20)	RDB\$57	
PRODUCT_B_PRICE	DOUBLE PRECISION	RDB\$74	
PRODUCT_S_PRICE	DOUBLE PRECISION	RDB\$72	
PRODUCT_DESCRIPTION	CHAR(100)	RDB\$20	
NEEDPRESCRIPTION	CHAR(5)	MYBOOLEAN	NOT NULL

Constraints

Constraint Name	Type	On Field
INTEG_7	Primary Key	ISBN_NO
FK_PRODUCTS_1	Foreign Key	SUPPLIER_NO
FK Table: SUPPLIERS	FK Field: SUPPLIER_NO	
Update Rule: NO ACTION	Delete Rule: NO ACTION	

Indices

Index Name	On Field	Unique	Active	Sorting
RDB\$FOREIGN18	SUPPLIER_NO		Yes	Ascending
RDB\$PRIMARY6	ISBN_NO	Yes	Yes	Ascending

Table: SUPPLIERS

Fields

Name	Type	Domain	Not Null
SUPPLIER_NO	INTEGER	RDB\$21	NOT NULL
SUPPLIER_NAME	CHAR(20)	RDB\$22	
SUPPLIER_ADDRESS	CHAR(100)	RDB\$23	
SUPPLIER_PHONE	INTEGER	RDB\$24	
SUPPLIER_FAX	INTEGER	RDB\$25	

Constraints

Constraint Name	Type	On Field
PK_SUPPLIERS	Primary Key	SUPPLIER_NO

Indices

Index Name	On Field	Unique	Active	Sorting
RDB\$PRIMARY4	SUPPLIER_NO	Yes	Yes	Ascending

Date / Time:

24 Haziran 2009

User:

SYSDBA

Database:

C:\Users\Cenk\Desktop\PROPHAR

Table:

GOODS SOLD

Table: GOODS SOLD

Fields

Name	Type	Domain	Not Null
ISBN_NO	INTEGER	RDB\$78	
PRODUCT_NAME	CHAR(20)	RDB\$79	
QUANTITY	INTEGER	RDB\$80	
PRICE	DOUBLE PRECISION	RDB\$81	
SOLD_DATE	DATE	RDB\$82	

Table: SELLING

Fields

Name	Type	Domain	Not Null
ISBN_NO	INTEGER	RDB\$67	NOT NULL
PRODUCT_NAME	CHAR(20)	RDB\$70	
QUANTITY	INTEGER	RDB\$68	
PRICE	DOUBLE PRECISION	RDB\$71	

Constraints

Constraint Name	Type	On Field
INTEG_28	Primary Key	ISBN_NO
FK_SELLING_1	Foreign Key	ISBN_NO
FK Table: PRODUCTS	FK Field: ISBN_NO	
Update Rule: NO ACTION	Delete Rule: NO ACTION	

Indices

Index Name	On Field	Unique	Active	Sorting
RDB\$FOREIGN38	ISBN_NO		Yes	Ascending
RDB\$PRIMARY37	ISBN_NO	Yes	Yes	Ascending

Table: STOCK

Fields

Name	Type	Domain	Not Null
RECORD_NO	INTEGER	RDB\$26	NOT NULL
ISBN_NO	INTEGER	RDB\$27	
EXPIRY_DATE	DATE	RDB\$29	
QUANTITY	INTEGER	RDB\$30	

Constraints

Constraint Name	Type	On Field
PK_STOCK	Primary Key	RECORD_NO
FK_STOCK_1	Foreign Key	ISBN_NO
FK Table: PRODUCTS	FK Field: ISBN_NO	
Update NO ACTION	Delete Rule: NO ACTION	
Rule:		

Indices

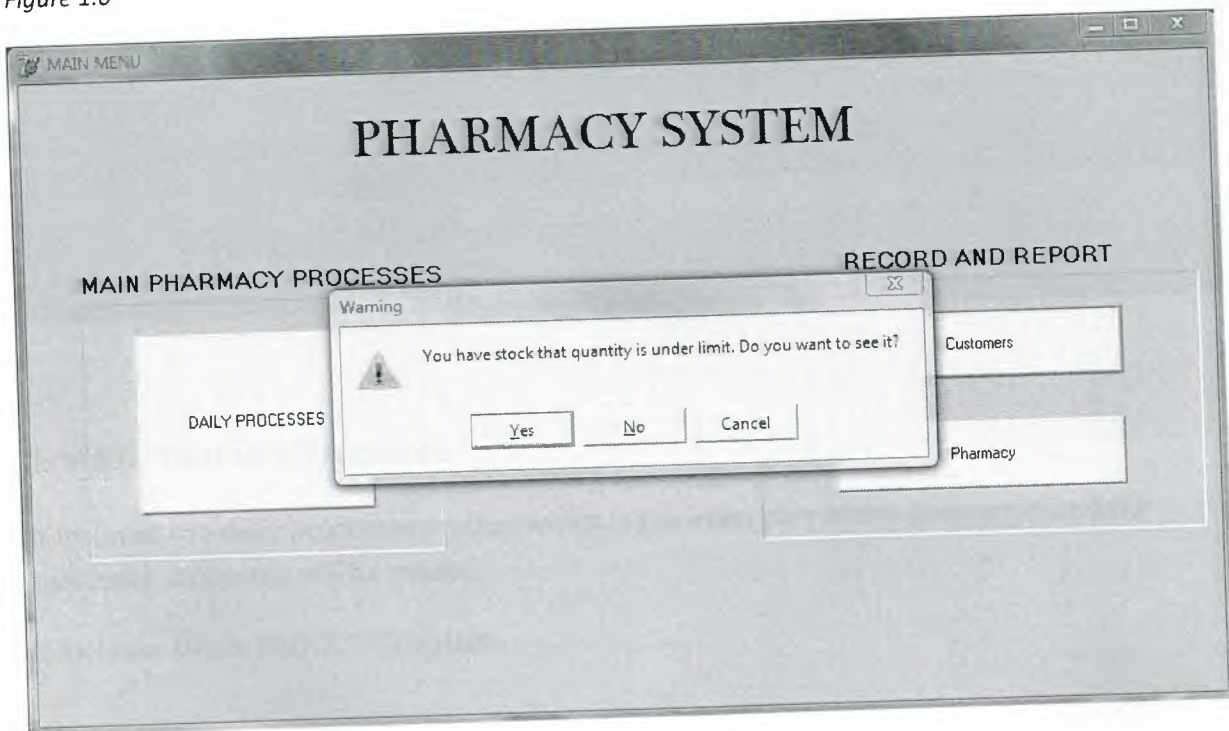
Index Name	On Field	Unique	Active	Sorting
RDB\$FOREIGN19	ISBN_NO		Yes	Ascending
RDB\$PRIMARY5	RECORD_NO	Yes	Yes	Ascending

USER GUIDELINES

In this section I will describe the usage of the program. Before I started to describe main menu I need to write about a process that can be activated when you start the program.

This program has a Reorder Point Level which gives you a warning when stock level decreases to that level(Shown in figure 1.0) . In this program this level is 10. So If you have one or more drugs that under this level the program warns you and ask that you want to see the drugs which are reorder point level.

Figure 1.0



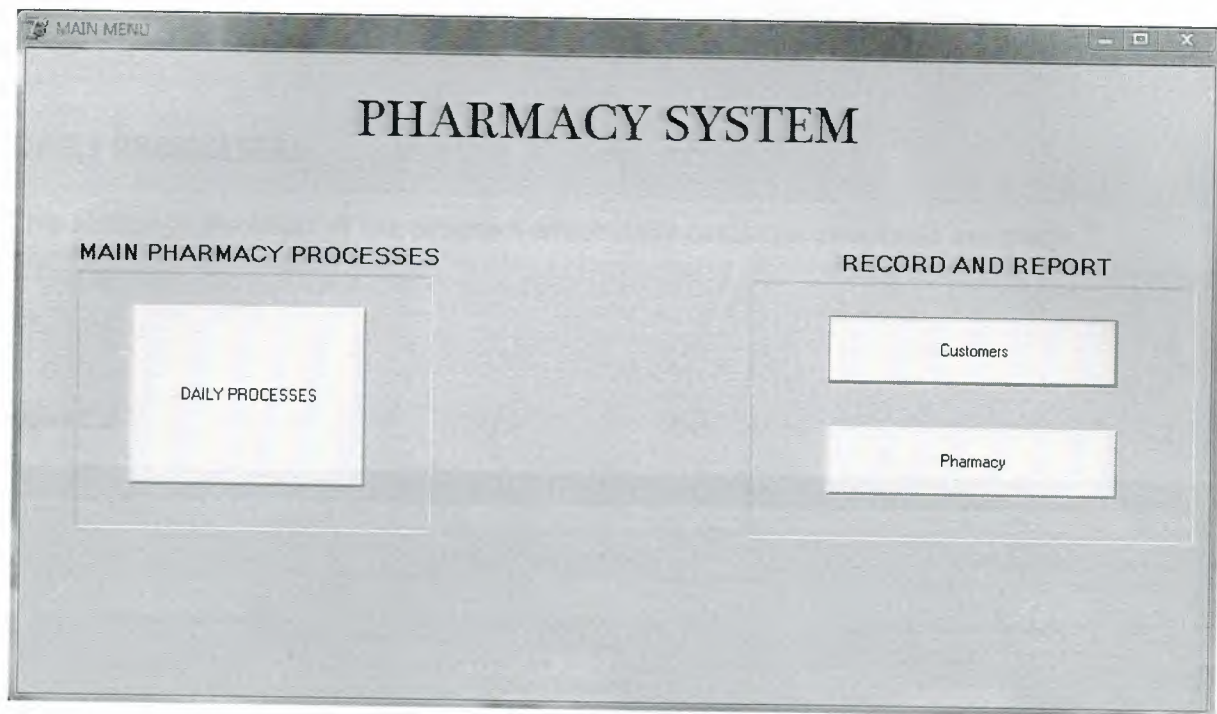
This process helps you prevent drugs in your pharmacy be out of stock.

The main menu is divided into two sections (as seen in figure 1.1 on the next page)

1-Main Pharmacy Processes

2-Record And Report

Figure 1.1



1-Main Pharmacy Processes:

It includes the daily processes section which is the main part of the program that daily customer processes will be made.

It includes DAILY PROCESSES button.

2-Record And Report

It has two section which are Customers and Pharmacy. In Customers section you can access customer and prescription records. Pharmacy section is the management section in which manager or owner of the pharmacy can access and change product, stock and supplier records and get necessary management reports.

It has two buttons which are CUSTOMERS and PHARMACY.

DAILY PROCESSES:

This section is the heart of the program which daily customer processes are made.

Figure 1.2

DAILY PROCESSES Today is 23.06.2009

PRODUCT INFORMATION

ISBN-NO 2

PRODUCT NAME aspirin

Need Prescription No

STOCK QUANTITY 3

PRICE 1.34

TOTAL 1.34

DRUG SEARCH

PRODUCT NAME

Search

QUANTITY OF REQUESTED DRUG

Enter Quantity

INVOICE

ISBN_NO	PRODUCT_NAME	QUANTITY	PRICE
2	aspirin	1	1.34

Delete Last Record Delete All

PROCESSES

ADD

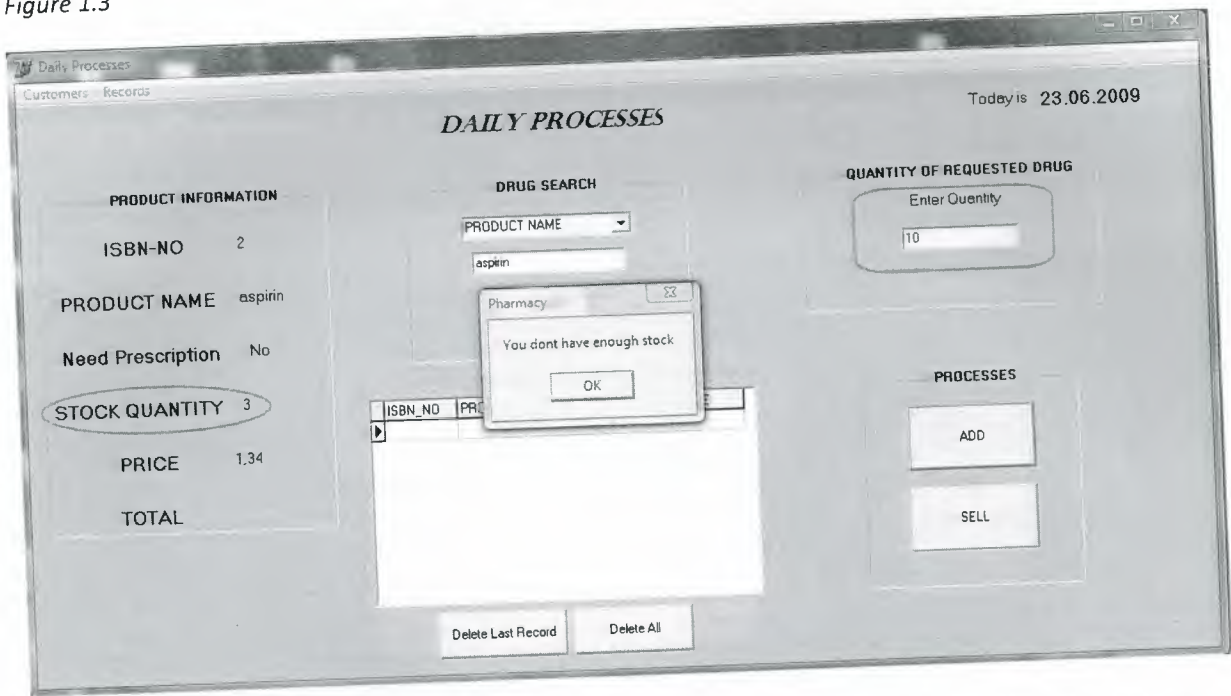
SELL

Before you start a process you need to search the drug you want to add or sell. After searching necessary drug, the output will be shown on *product information* which is on the left of the screen. In this example shown in Figure 1.2 you can see that the drug aspirin has an isbn-no of 2 , stock quantity of 3 and its price is 1.34 dollars, Turkish Liras or whatever you are using in your country . Total is the total price of the drugs added invoice section.

When you want to add a drug there can be two possibilities that the program will not add the requested drug.

Possibility 1: You Dont have enough stock

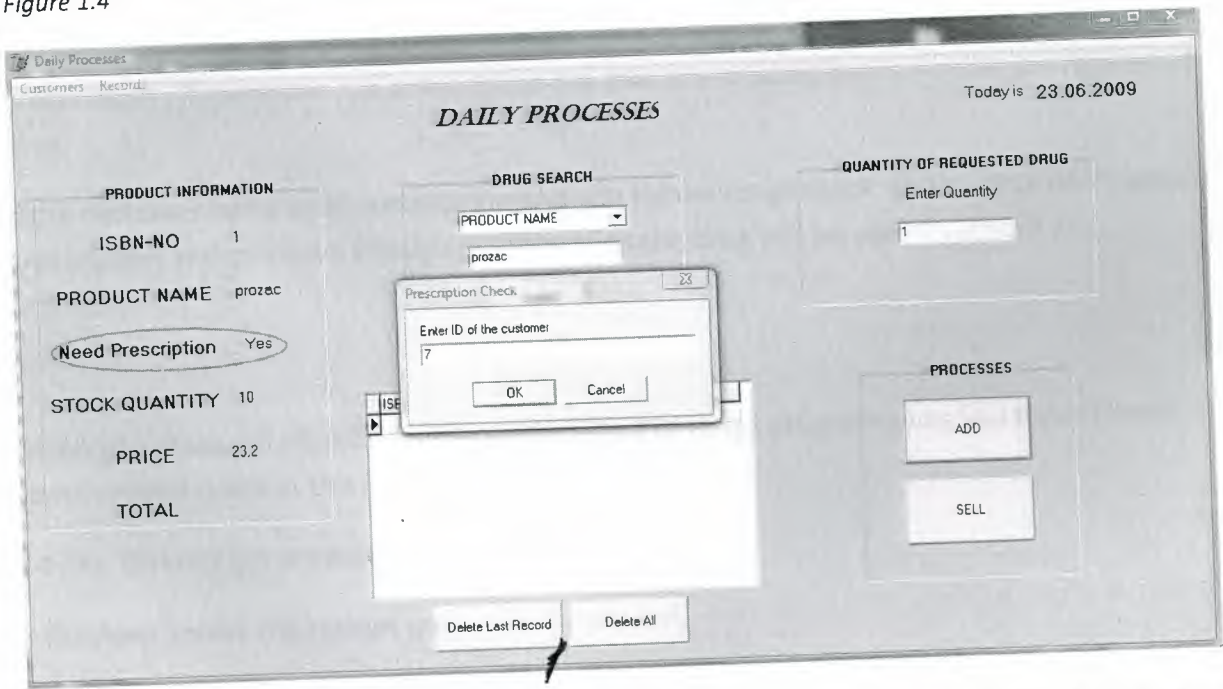
Figure 1.3



In the aspirin example(Figure 1.3) below we want to add amount of 10 which we have only 3 on stock. So the program tells us we don't have enough stock. So this will help pharmacist to realize he/she don't have enough stock and also prevents programing irregularities.

Possibility 2: Customer has no (or valid) prescription

Figure 1.4



After you press add for adding the drug to invoice and if the Need Prescription section shows 'Yes' (which means the drug needs prescription to sell it to the customer) the program will

want you to enter the customer id to check he/she has prescription or not(Shown in figure 1.4).

Figure 1.5

If customer has no prescription the program will warn you that customer has no prescription and asks you that you want to enter a new one or not. If you click yes the program calls the necessary section for you to enter the new prescription.

The same warning can shown except the output is telling the customer has no valid prescription , If customer has prescription but that prescription is not include the requested drug.

If the customer has a valid prescription and you have enough stock. Or the drug don't need a prescription and you have enough quantity then the drug will be added without any problems.

When you press sell after adding requested drug or drugs program gives you three choice about receipt.(Look at the figure 1.6)

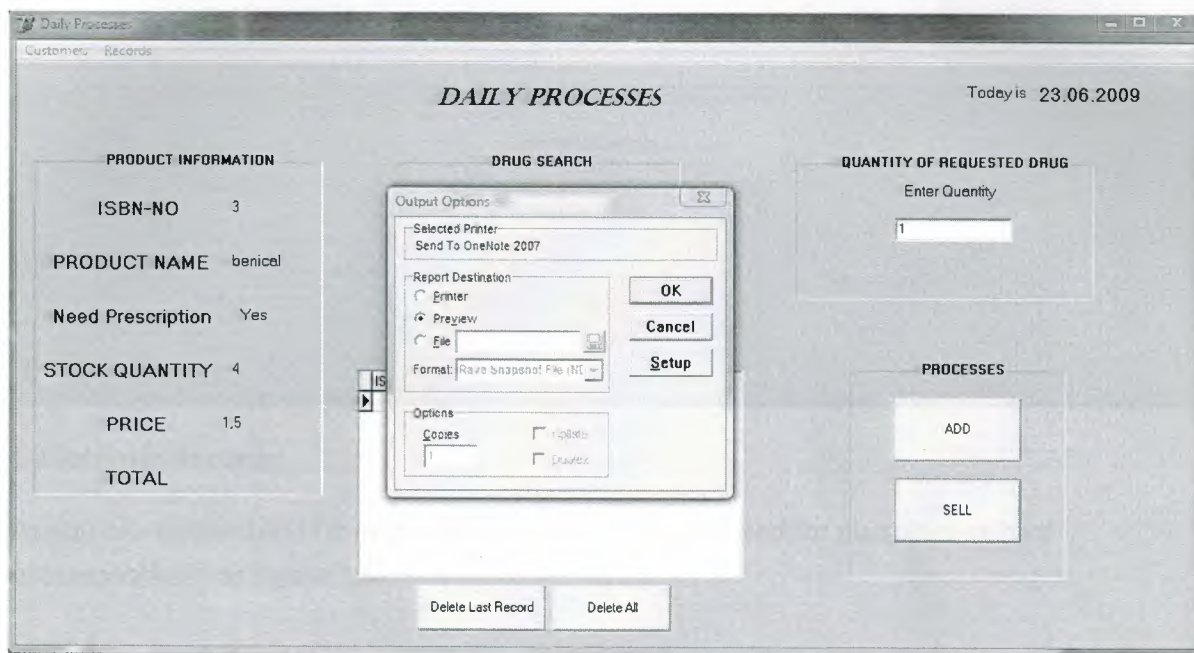
1-Print: Directly get print out of the receipt.

2-Preview: Shows the receipt output on the screen.

3-File: You can save the receipt to your computer.

And in the options section you can get more than one receipt copies when you want to get the print out. These parts are the same when you want to get management reports and it will not discussed later on similar processes.

Figure 1.6



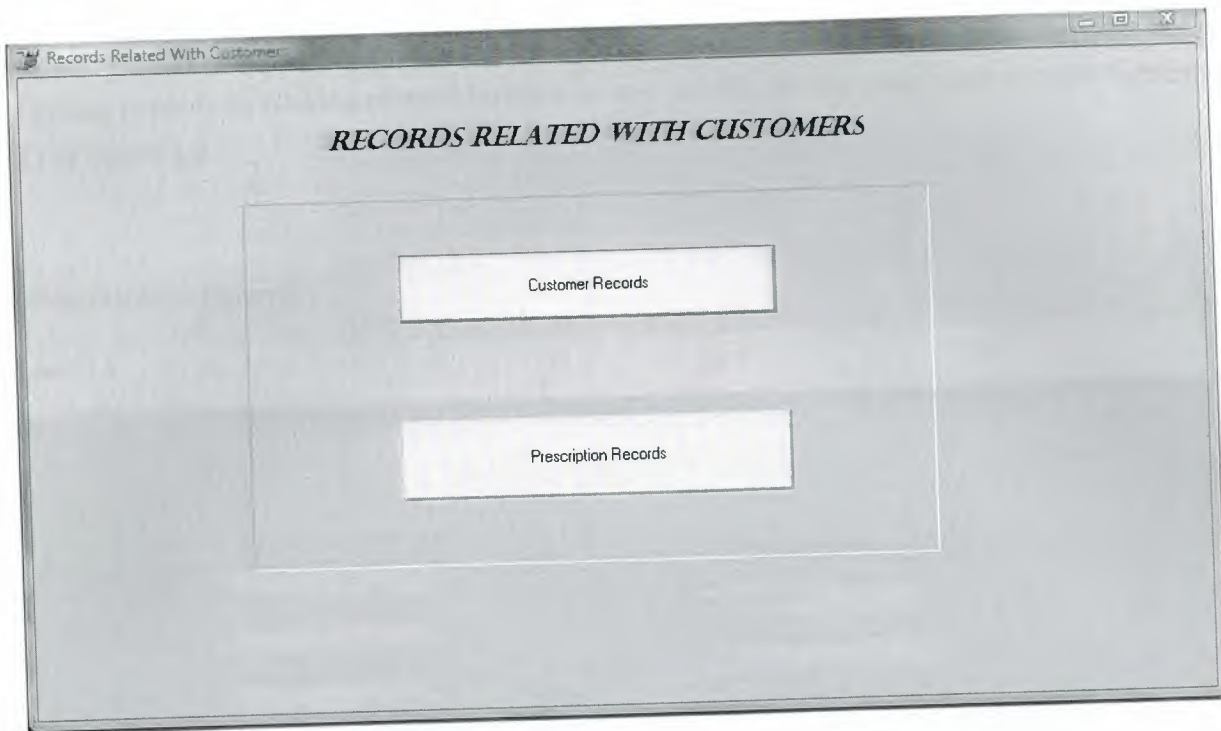
Delete all and Delete Last Record is for deleting the last or all data added to the invoice section.

Before I finish writing about Daily Processes, you could realize that there are two section seen on the toolbar one is customer, the other is records with these sections you can open other parts of the program rapidly. But some parts of the program needs manager access to enter which are include in the records section.

When you click customer on main menu the sub menu named 'records related with customer' seen on the screen (figure 1.7) . It gives you two choices:

- 1-Customer Records
- 2-Prescription Records

Figure 1.7



1-Customer Records:

As you can understand from its name this section is related for customer record processes(Seen as figure 1.8)

Figure 1.8

The screenshot shows a window titled "CUSTOMER RECORDS". It is divided into two main sections: "CUSTOMER INFORMATION" on the left and "CUSTOMER SEARCH" on the right. The "CUSTOMER INFORMATION" section contains several input fields for customer details. The "CUSTOMER SEARCH" section includes a search button and a dropdown menu. Below these sections is a table displaying a list of customer records. At the bottom of the window, there are five buttons: "Previous", "Add", "Update", "Delete", and "Next".

CUSTOMER_ID	IDENTITY_CARD_NO	CUSTOMER_NAME	CUSTOMER_SURNAME	CUSTOMER_PHONE
1	122321	Cenk	Çiplak	32423
2	212121	Ali	Gezer	223456

You can search customer record, add a new record ,update existing record and see next or previous records by clicking related buttons or see records on the table seen on right bottom of the figure 1.8

2-Prescription Records:

Figure 1.9



The screenshot shows a software window titled "Prescription". The main title "PRESCRIPTION" is centered at the top. The interface is divided into three main sections:

- PRESCRIPTION INFORMATION:** This section contains several input fields with values: Prescription ID (1), Customer ID (1), Isbn_No (3), Customer Name (Cenk), Customer Surname (Çiçek), Time-Total (12), and Quantity (1).
- PRESCRIPTION SEARCH:** This section includes a dropdown menu labeled "customer-name" and a text input field containing "Cenk". Below these is a "Search" button.
- PROCESSES:** This section contains three buttons: "Add Prescription", "Delete Prescription", and "Update Prescription".

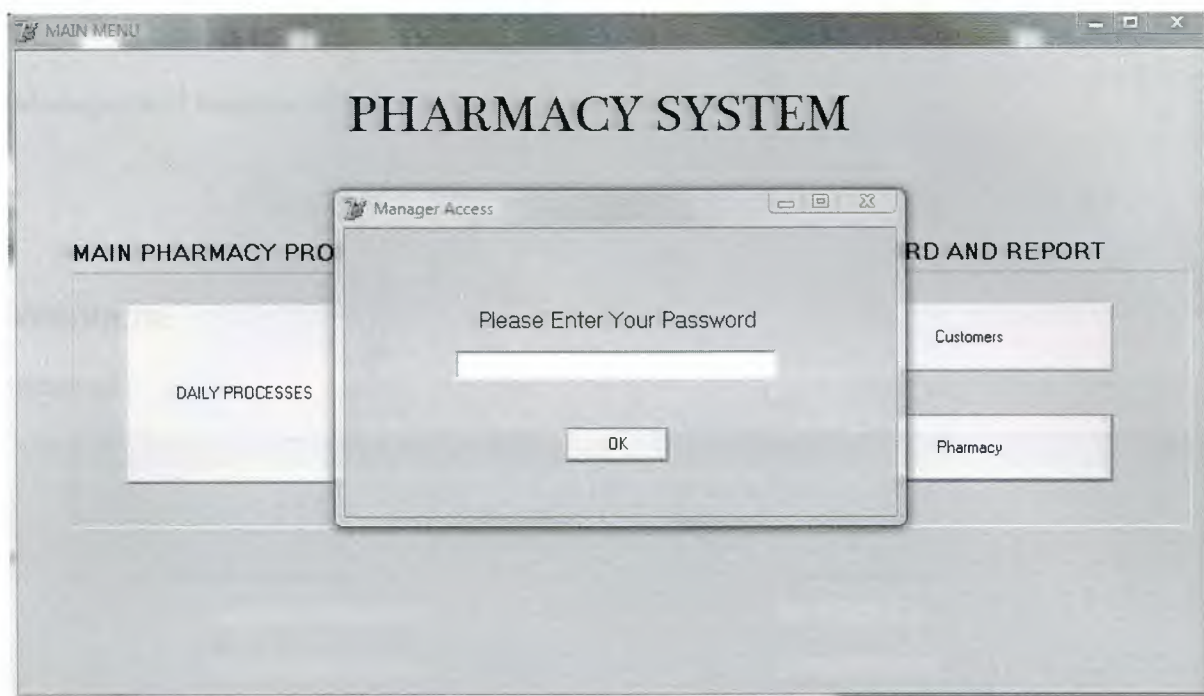
At the bottom left, there are two buttons labeled "Previous" and "Next".

Prescription processes (figure 1.9) are like the other recording processes customer prescriptions are recorded here and when need changes about prescription changes can be made from here.

MAIN MENU PHARMACY BUTTON:

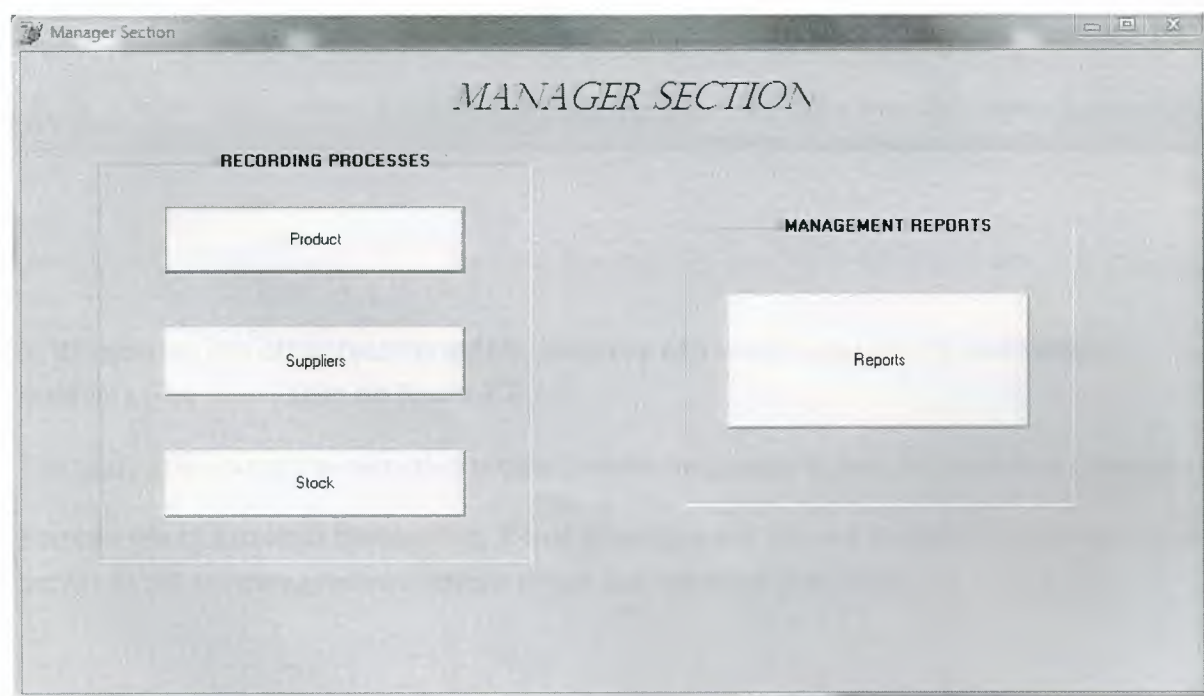
To enter this section you need to have manager access that means a staff works in pharmacy can access daily processes , customer and prescription records but he/she can't access this section without entering necessary password. I took the screen output after clicking in pharmacy button seen in figure 2.0.

Figure 2.0



If you enter the password true then the other section will come seen in figure 2.1

Figure 2.1



Manager section includes two parts RECORDING PROCESSES and MANAGEMENT REPORTS

Recording processes includes Product, Suppliers and Stock

Management Reports includes necessary report sections.

PRODUCTS:

Figure 2.2

ISBN_NO	SUPPLIER_NO	PRODUCT_NAME	PRODUCT_B_PRICE
1		prozac	10
2		aspirin	
3		benical	
4		afetin	

In this section like other recording processes you can search ,add,delete and update products. The menu seen on figure 2.2 .

The table grid shows the recorded product which helps user to see products in a better view.

You can see the toolbar that writing 'Other Management Record Sections' is used for rapid access to other management sections which are suppliers and stock.

SUPPLIERS:

Figure 2.3

SUPPLIERS

Supplier Records

Supplier No: 1

Supplier Name: Lily

Supplier Address: U.S.A.

Supplier Phone: 3245465

Supplier Fax: 3234546

Supplier Search

Lily

supplier name

Search

Processes

Add Delete Update

Previous Next

The suppliers section keeps records about suppliers so manager can access to supplier whenever necessary. It includes the routine search and record processes.

STOCK:

Figure 2.4

STOCK

STOCK INFORMATION

Record No: 27

ISBN No: 3

Product Name: benical

Expiry Date: 12.12.2008

Quantity: 11

PROCESSES

Add Delete Update

STOCK SEARCH

Product Name

benical

Search

RECORD_NO	ISBN_NO	EXPIRY_DATE	QUANTITY
2	3	19.06.2009	3
8	1	22.06.2009	1
12	4	22.06.2009	7
27	3	12.12.2008	11

Previous Next

Stock section keeps records of Inventory but there is an important part that drugs recorded in this section which is Expiry Date . In figure 2.4 all recorded drugs seen expired . So do the manager needs to look at the table and check which drugs are expired? Of course not the expired drugs can seen in management reports section.

MANAGEMENT REPORTS:

Every type of manager needs to use management reports to see the management operations is making properly. Helps manager to make decisions about some problems and supports their decision making.

Figure 2.5

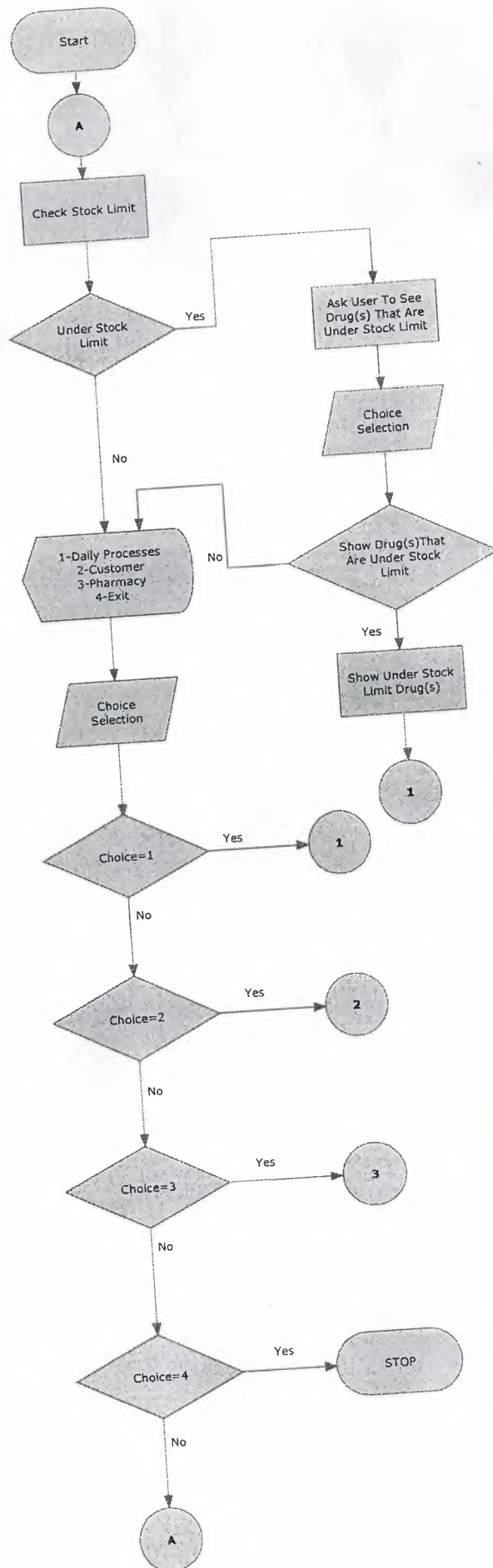


In figure 2.5 you can see different types of the management reports which are discussed below:

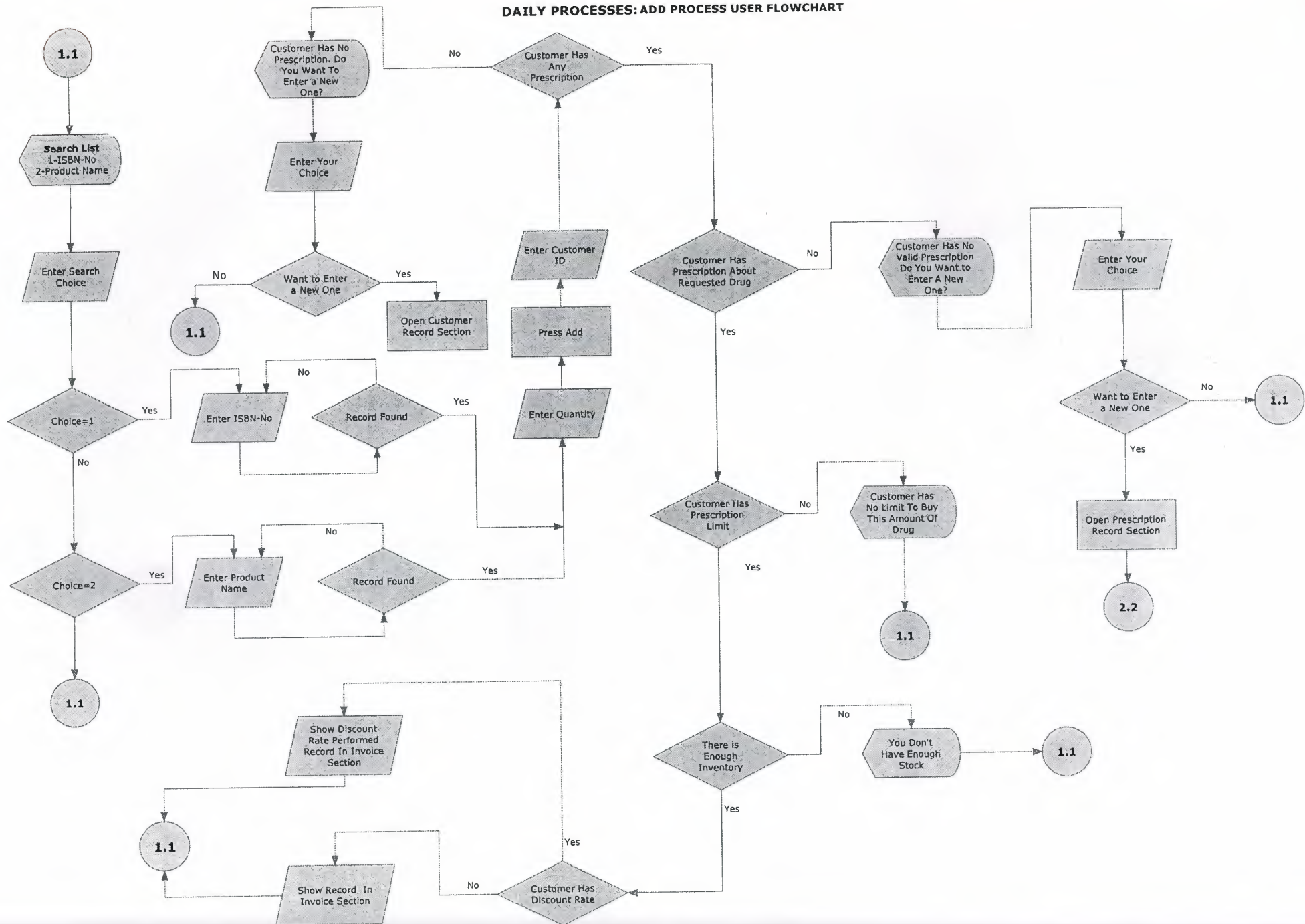
Total Inventory Selling Prices:

It shows the total selling prices of drugs in your inventory.

MAIN MENU FLOWCHART

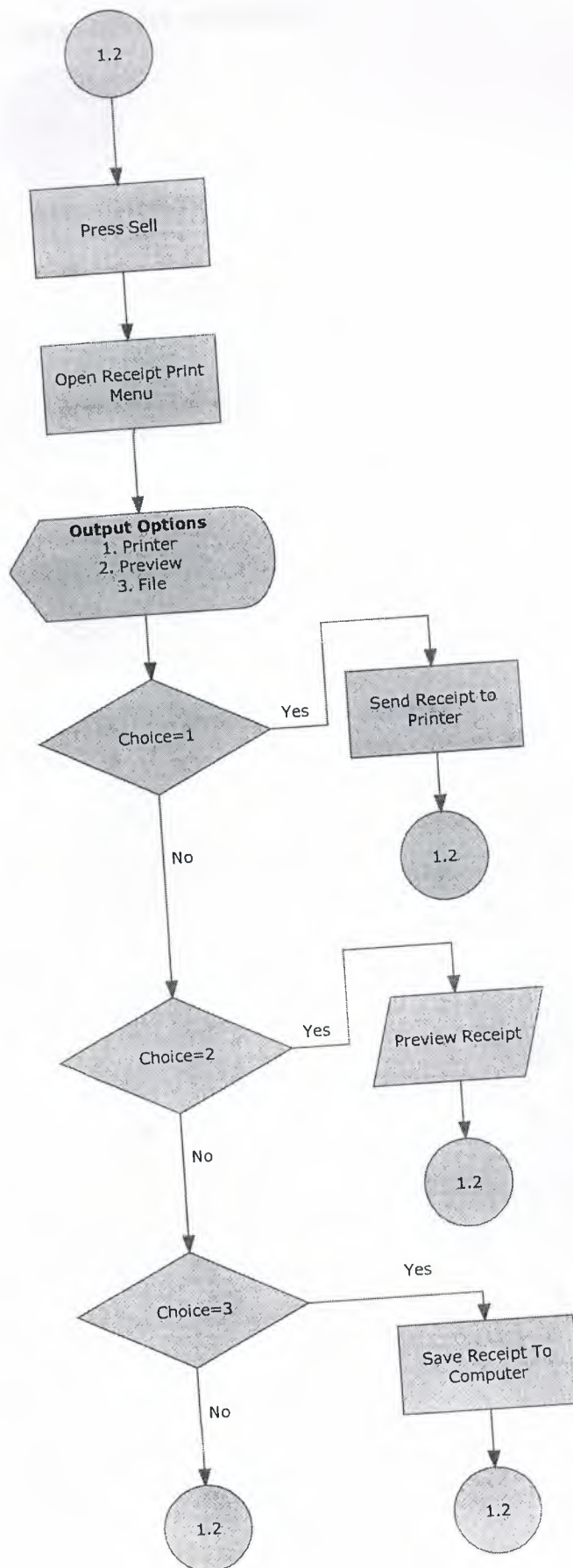


DAILY PROCESSES: ADD PROCESS USER FLOWCHART

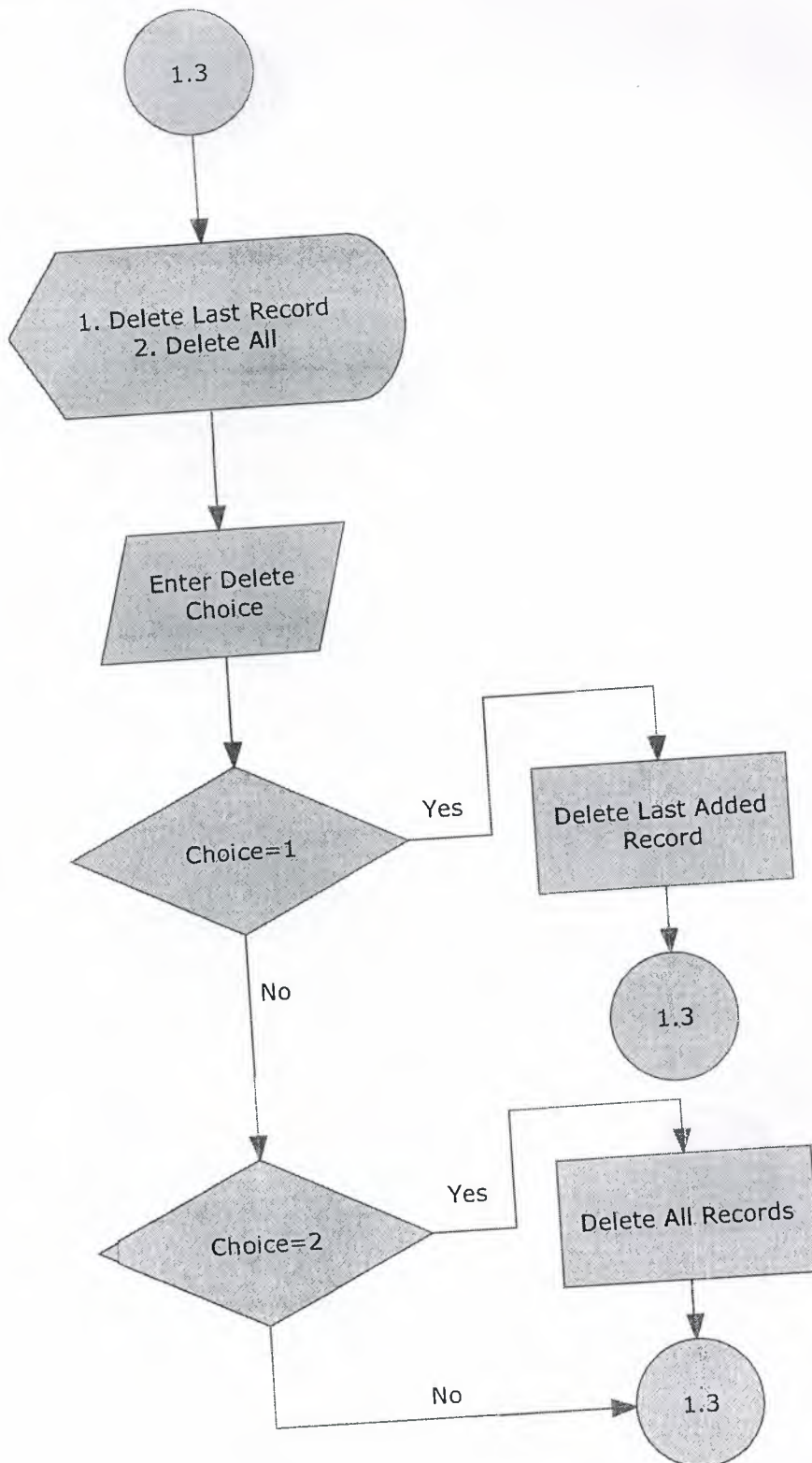


DAILY PROCESSES

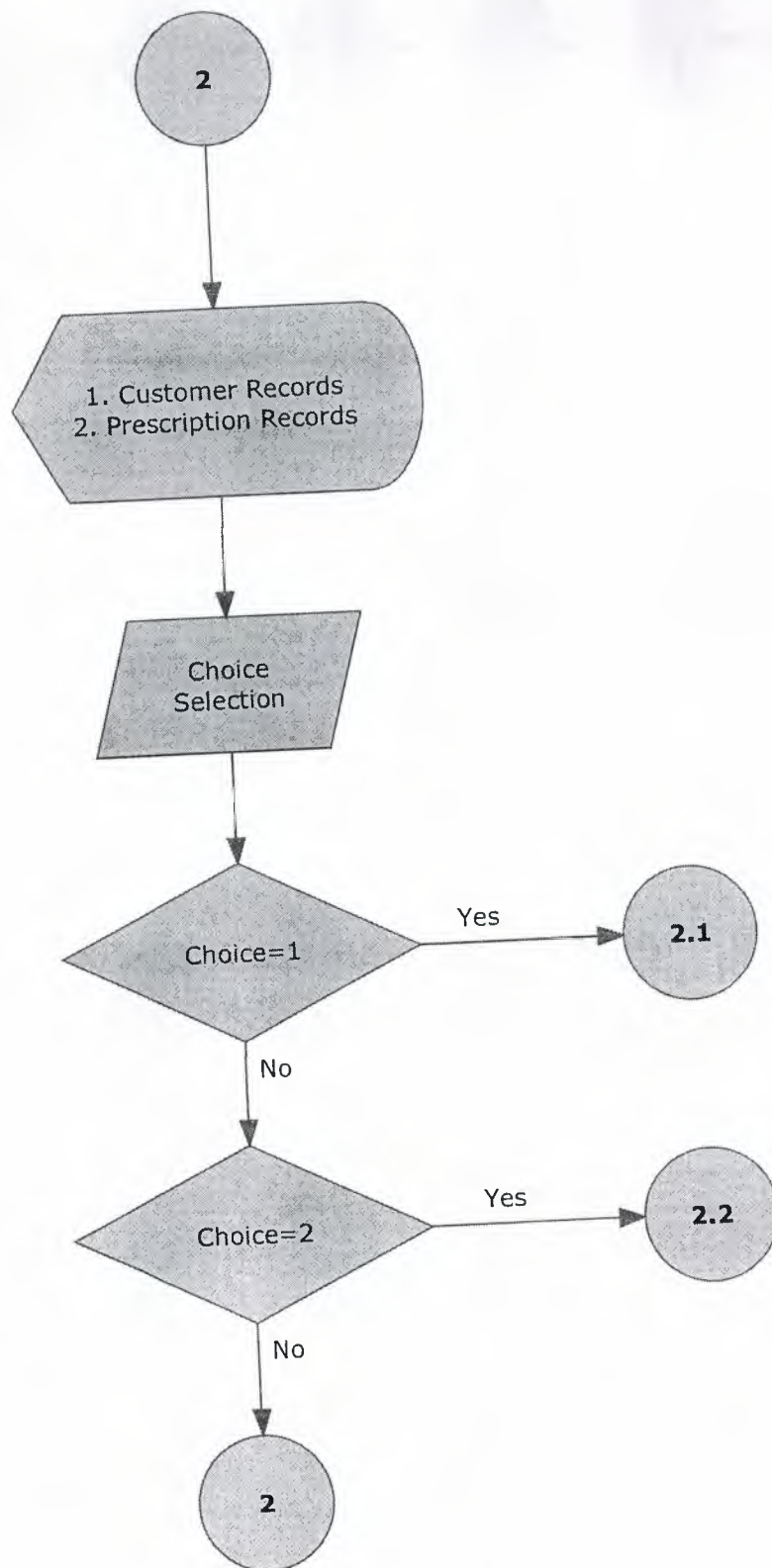
SELL PROCESS FLOW CHART



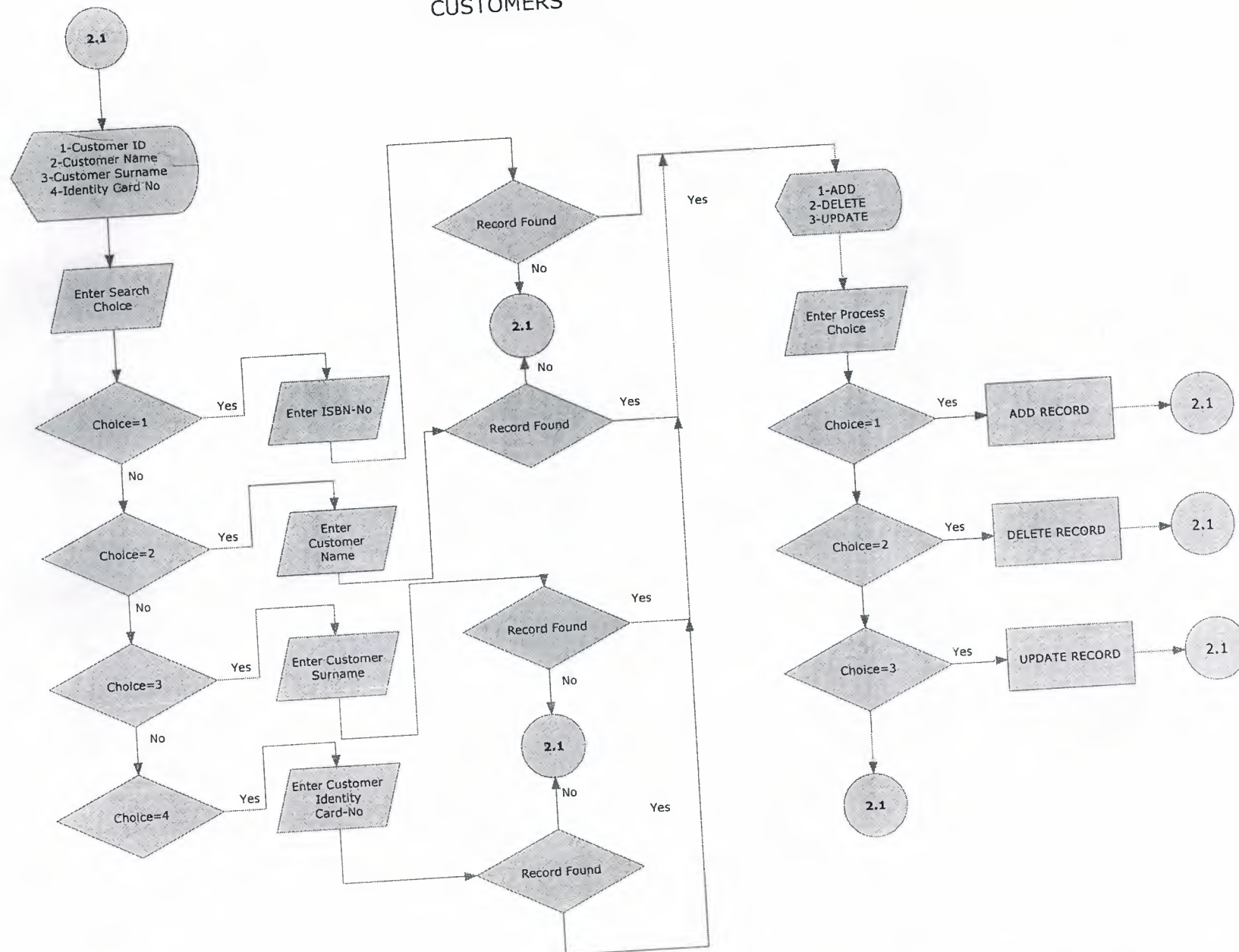
DAILY PROCESSES: DELETE PROCESSES



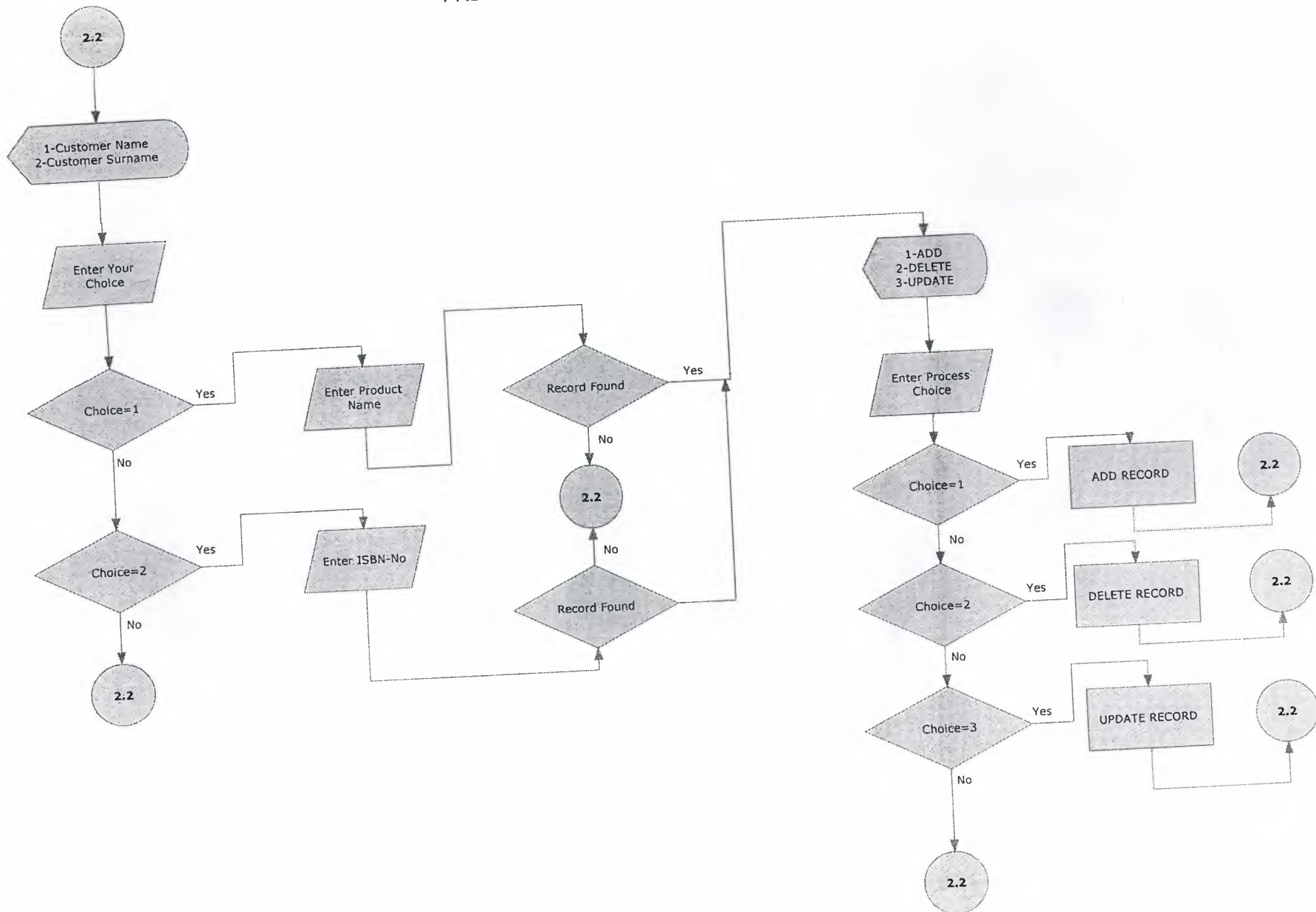
CUSTOMERS SELECTION PROCESS



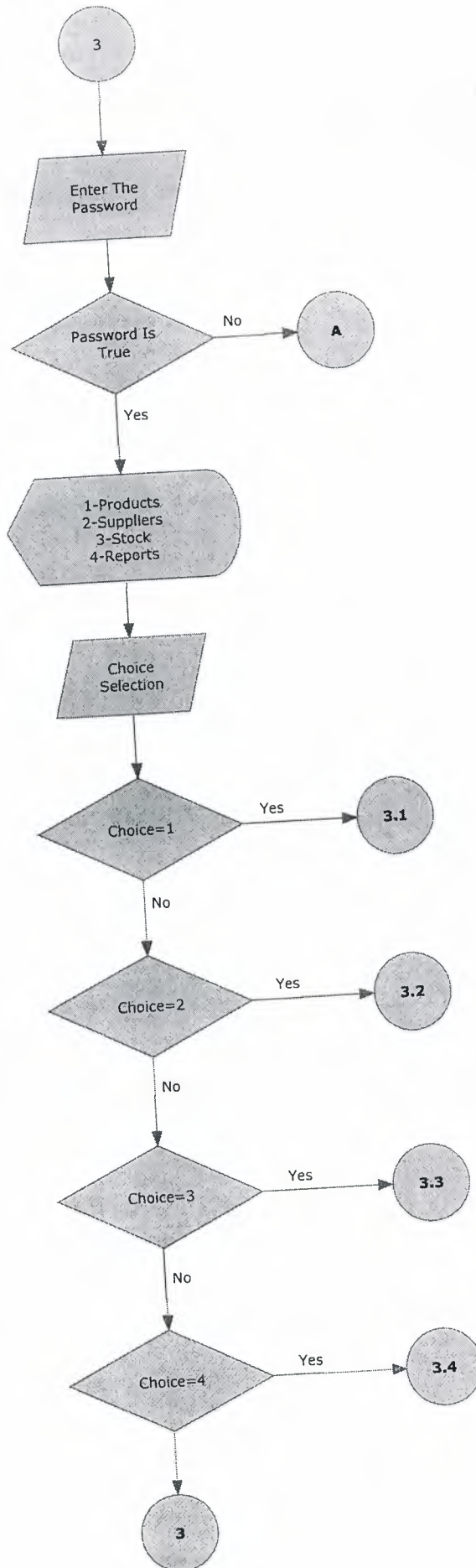
CUSTOMERS



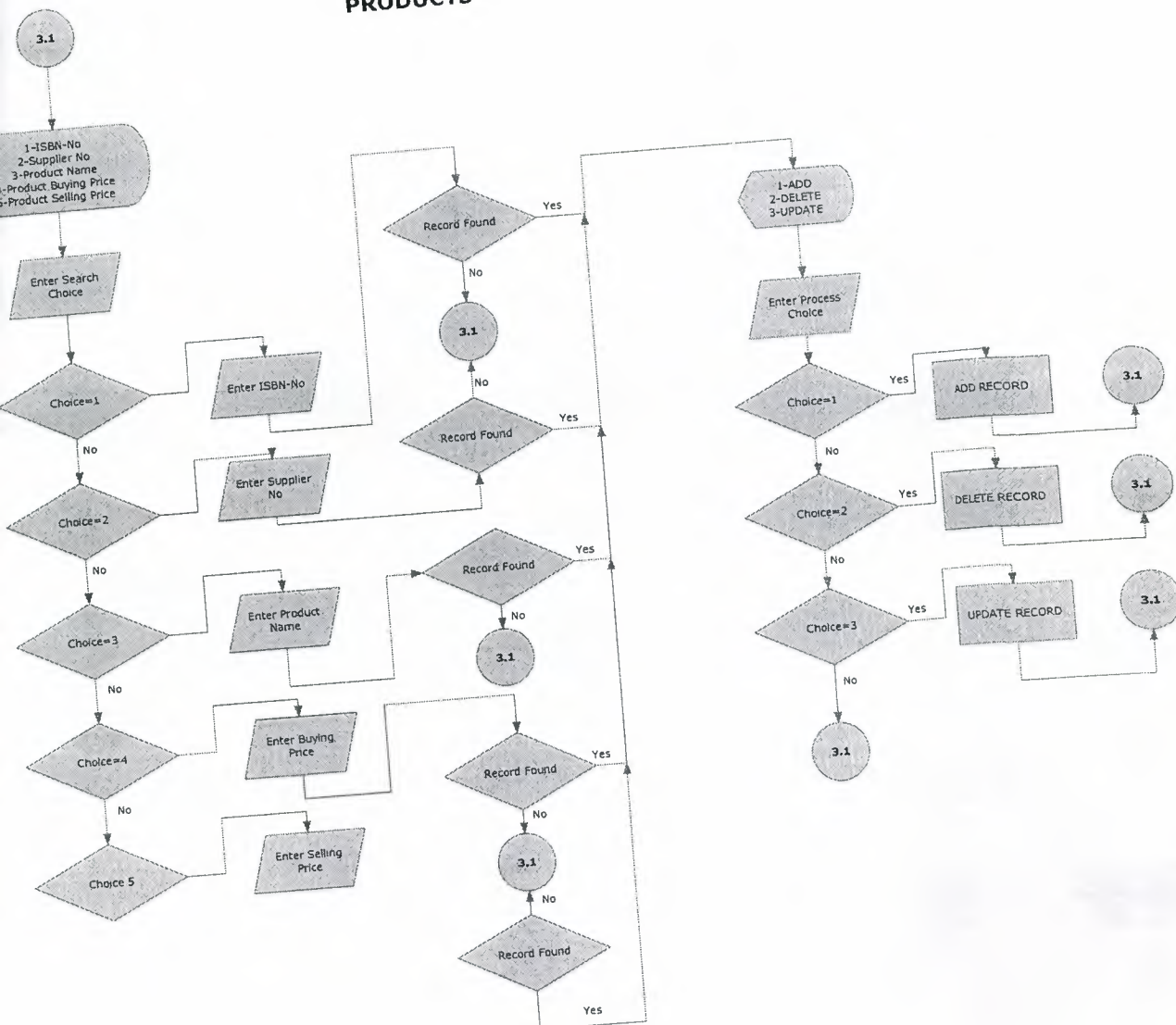
PRESCRIPTION



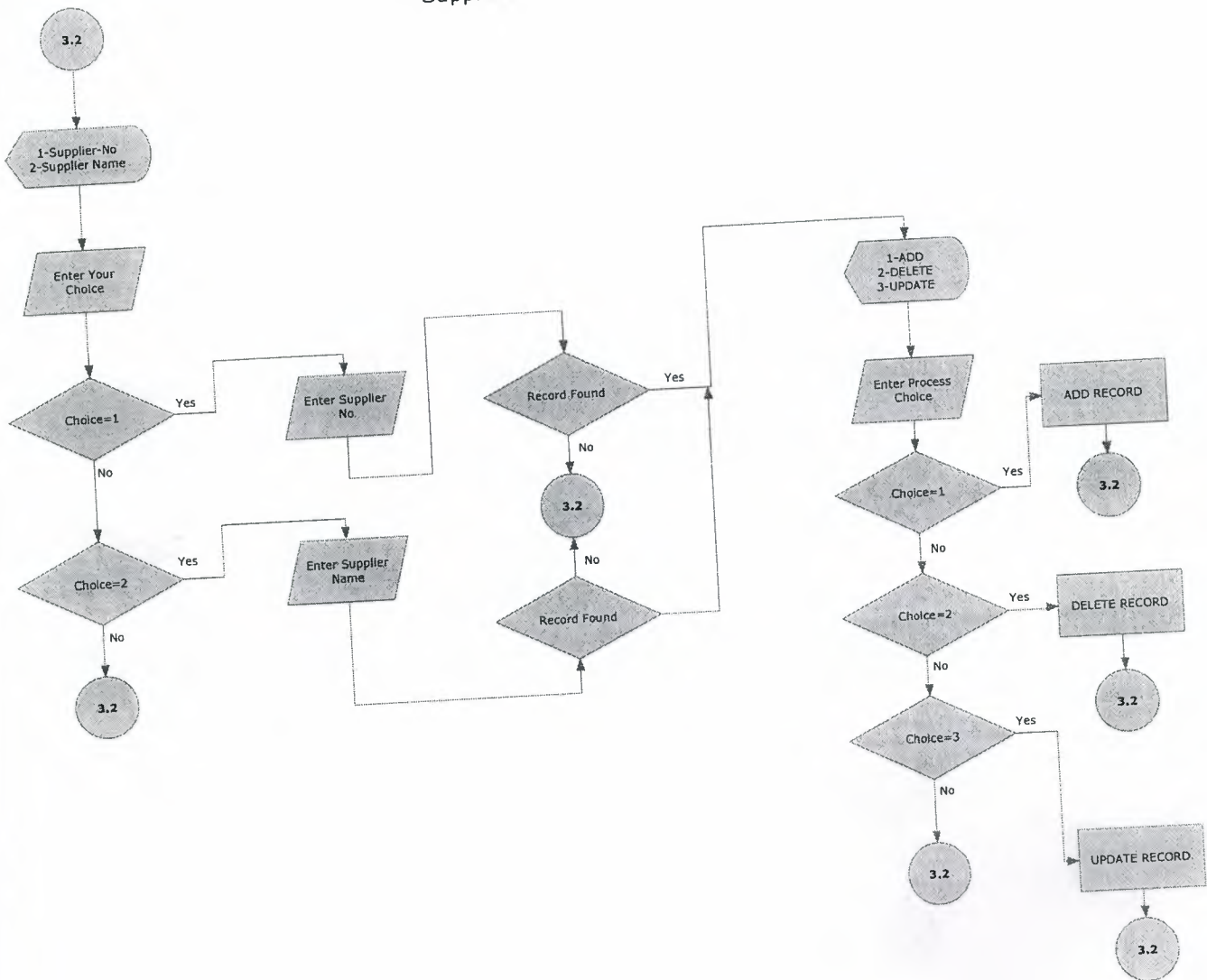
PHARMACY SECTION



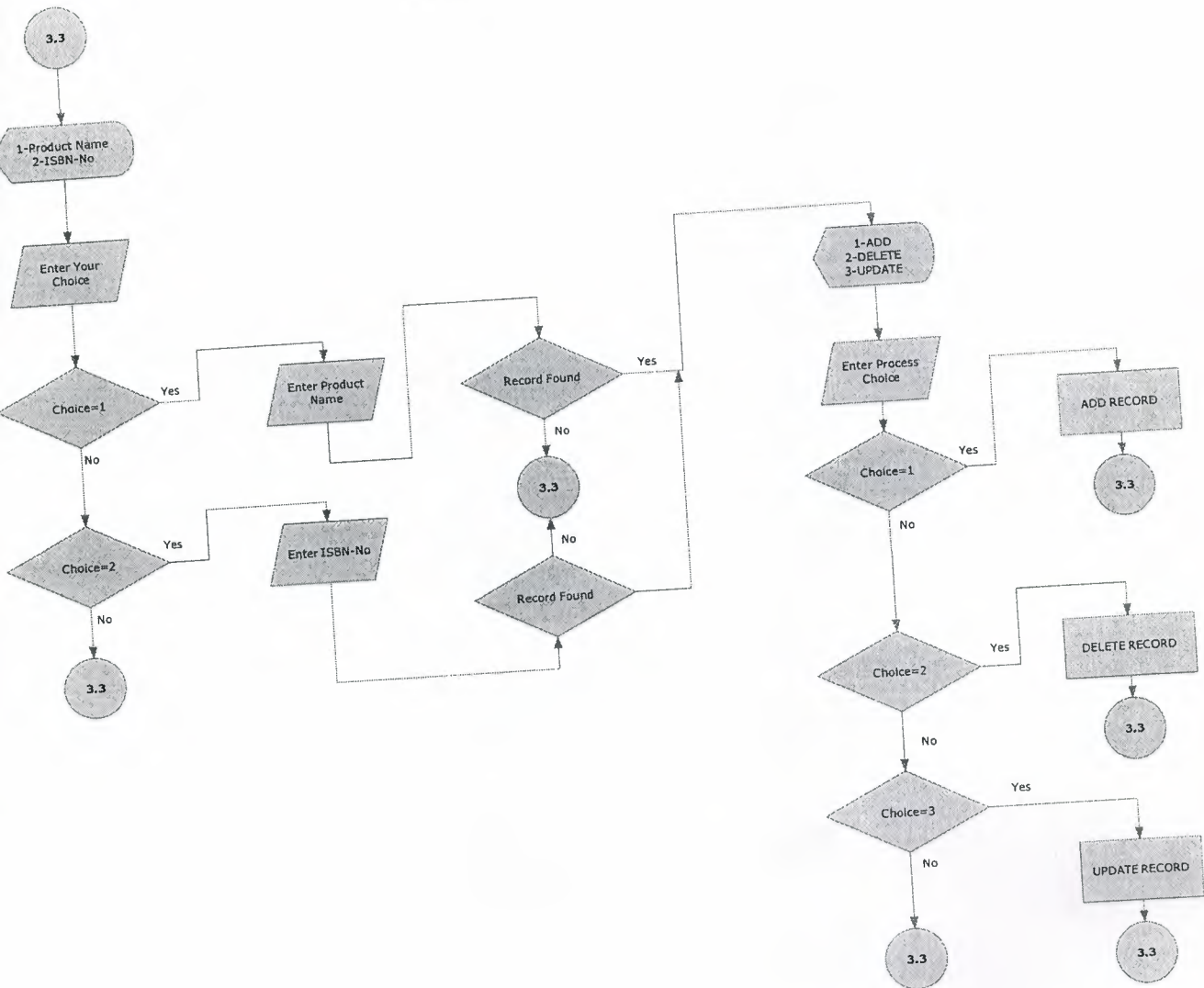
PRODUCTS



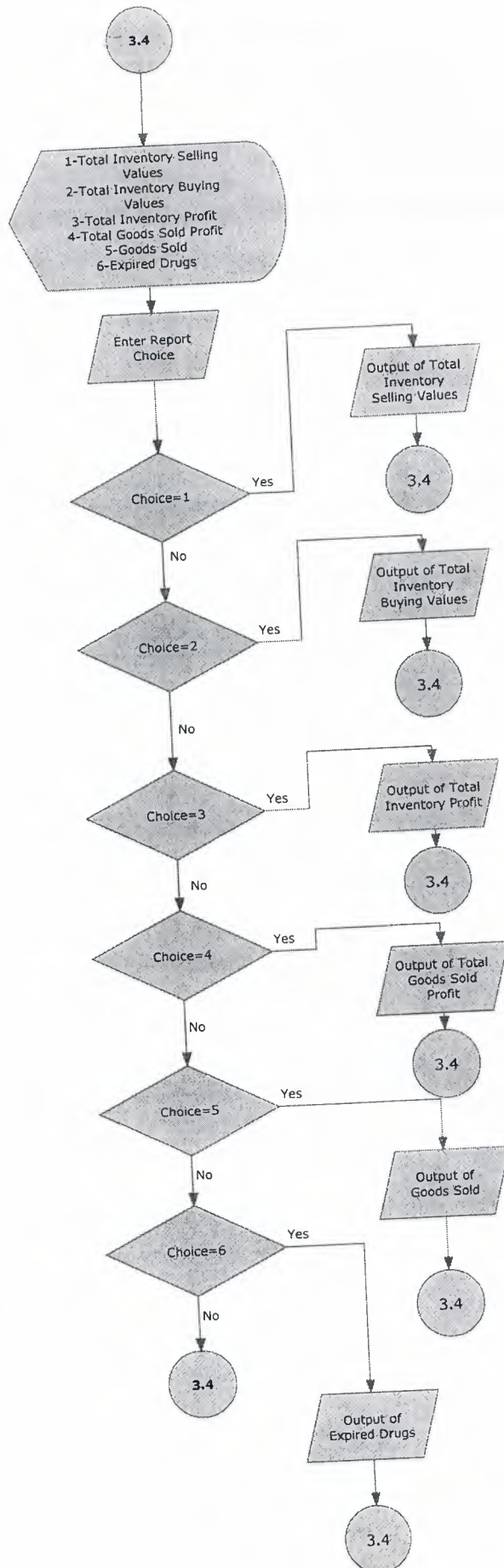
Suppliers



STOCK



REPORTS



Total Inventory Buying Prices

It shows total buying prices of drugs in your inventory.

Total Inventory Profit

It shows what would be your profit if you sold all the drugs stored in your inventory.

Total Goods Sold Profit

It shows your total profit from selling processes

Goods Sold

This includes the data comes from selling drugs in Daily Processes

Expired Drugs

It shows the expired drugs.

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