

# NEAR EAST UNIVERSITY

# FACULTY OF ECONOMICS AND ADMINISTRATIVE SCIENCES

# DEPARMENT OF COMPUTER INFORMATION SYSTEMS

2008/2009 FALL TERM CIS 200 (Graduation Project)

## **HOTEL SERVICE PROJECT**

Submitted To: Dept. Of CIS

Submitted By : Rabia GÜZEL (20031545)



# CONTENTS

I.	Table of Contents	1
II.	ACKNOWLEDGEMENTS	2
III.	ABSTRACT	3
IV.	INTRODUCTION	4
V.	SYSTEM DESIGN	
•	Database Structure	5
VI.	USER MANUAL	
•	User Guidelines	8
•	<b>User Flow Charts</b>	25
•	Language, Database, and Reporting Tool Selection	
VII.	REFERENCES	

1



# **ACKNOWLEDGEMENTS**

First of all I say thanks to my Almighty God who gave me abilities and helped me do anything that was possible by me.

I am then very much thankful to my advisor Dr.Naire ÇAVUŞ who helped me from the core, and helped me when ever I was struck in programming matters.

I then say thanks to my parents who helped me and supported me till this very time, thank you very much mom and dad.

Of course I will not forget my friends here who always motivated me when ever I got disappointed in any point while making this program

### **ABSTRACT**

This software is a specific program only suitable for Hotel reservation service system that makes business in keeping customer information and managerial information. The Hotel reservation system is divided into 2 main processes in order for better user interface and easily usage of software, quickly access to information.

First main process area is which we are enter the registries about customers information ,hotel information and accounting information

Second main area is monitoring reports for customers, hotel management include buildings, rooms, occupied and empty rooms, accounting reports.

I hope that, this software will help the hotel management to keep close eye on his business accounts, hotel registries.

### Introduction:

For this project I have created an MDI form to display other forms on. Also I have made a menu at the top of this form. This menu contains both lists and reports. There are 4 list forms. These are "Buildings", "Floors", "Room types", and "Rooms". These forms contain an adodc data control and a database grid to show the list of buildings, floors, room types, and rooms that are already defined. These forms also contain buttons to add and delete records. When user clicks on add button, add forms that I created is shown. These forms allow users to enter data. If there are any missing required data exists, user is warned and new record is not added. When user wants to delete a record she is asked if she is sure. Then the record is deleted from the database using delete command of recordset object. "Rooms" list contains 2 more buttons. First one is details. If this button is clicked user is shown the details of room. If there is a customer in the room, her information is displayed too. Also, user can add room service cost to a customer using this form. Second button in rooms list is Check out / Check in button. If the room is empty this button checks out a customer, asking her details. When check out is confirmed a new record added to customers table and rooms table is updated to show it as full. If room has a customer in, then leaving customer form is shown. In this form, user can select payment type for the customer. When check in is confirmed a receipt is shown, which can be printed using HTML reports.

There is also a "Status" button in the menu. When this button is clicked, a form is shown with the building list at the top. When a building is selected, its floors are shown with the rooms in them. If a room is empty it is shown green, if it is full the color will be red. To make this form, I have used control arrays of Visual Basic. The control arrays allow controls to be created in runtime, changing their positions and texts according to the values of the database.

For reports, I have created a adodc data control. In this control I wrote queries for the reports and sent the recordset to HTML reports to be displayed. For rooms report I have created a form where user can select room details to be listed, according to user preferences I have built the query. Also income report has a settings dialog allowing user to enter two dates to take income entries between.

"Programmer", "Help", and "About" buttons open HTML report templates I have created.

# Database Structure

## Table Building

223	building : Tablo			
	Alan Adı		Veri Türü	-
8	id		Otomatik Sayı	
▶	name	n w 4 + 10 P	Metin	
	Alan Özel	ikle	ri	
	Genel Arama			
	Alan Boyutu	50		
	Biçim			
	Giriş Maskesi			
	Resim Yazısı			
	Varsayılan Değer			
	Geçerlilik Kuralı	E		
	Geçerlilik Metni			
	Gerekli		iyir	
	Sıfır Uzunluk İzni	Ev	et	
	Sıralı		iyir	
	Unicode Sıkıştırma	E٧		
	IME Modu		netim Yok	
	IME Tümce Modu	Hig	;biri	
	Akıllı Etiketler			

### Table Customer

.

Alan Adı     Veri Türü       id     Otomatik Sayı       name     Metin       surname     Metin       idcard     Metin       nationality     Metin       nationality     Metin       arrived     Tarih/Saat       departed     Tarih/Saat       roomservice     Para Birimi       roomprice     Para Birimi       paymenttype     Metin       room     Sayı       Alan Özellikleri	174	customer : Tablo	Sea 2		
name       Metin         surname       Metin         idcard       Metin         nationality       Metin         arrived       Tarih/Saat         departed       Tarih/Saat         roomservice       Para Birimi         paymenttype       Metin         room       Sayı         Alan Özellikleri         Genel       Arama         Alan Boyutu       50         Biçim       Geçerlilik Kuralı         Geçerlilik Kuralı       Geçerlilik Kuralı         Gerekli       Hayır         Sıfır Uzunluk İzni       Evet         Sıralı       Hayır         Unicode Sikıştırma       Evet         IME Modu       Denetim Yok		Alan Adı		Veri Türü	•
surname Metin idcard Metin nationality Metin arrived Tarih/Saat departed Tarih/Saat roomservice Para Birimi roomprice Para Birimi paymenttype Metin room Sayı Alan Özellikleri Genel Arama Alan Boyutu 50 Biçim Giriş Maskesi Resim Yazısı Varsayılan Değer Geçerlilik Kuralı Gerekli Hayır Sifir Uzunluk İzni Evet Siralı Hayır Unicode Sikıştırma Evet IME Modu Denetim Yok	8	id		Otomatik Sayı	
idcard Metin nationality Metin arrived Tarih/Saat departed Tarih/Saat roomservice Para Birimi paymenttype Metin room Sayı Alan Özellikleri Genel Arama Alan Boyutu 50 Biçim Giriş Maskesi Resim Yazısı Varsayılan Değer Geçerlilik Kuralı Gerekli Hayır Sıfır Uzunluk İzni Evet Sıralı Hayır Unicode Sıkıştırma Evet IME Modu Denetim Yok		name		Metin	
nationality       Metin         arrived       Tarih/Saat         departed       Tarih/Saat         roomservice       Para Birimi         paymenttype       Metin         room       Sayı         departed       Sayı         arrived       Sayı         room       Sayı         room       Sayı         arrived       So         Biçim       So         Genel       Arama         Alan Boyutu       So         Biçim       So         Giriş Maskesi       So         Resim Yazısı       So         Varsayılan Değer       So         Geçerlilik Kuralı       Geçerlilik Metni         Geçerlilik Metni       Geçerlilik Metni         Girir Uzunluk İzni       Evet         Sıralı       Hayır         Unicode Sıkıştırma       Evet         IME Modu       Denetim Yok		surname		Metin	
arrived     Tarih/Saat       departed     Tarih/Saat       roomservice     Para Birimi       roomprice     Para Birimi       paymenttype     Metin       room     Sayı         Alan Özellikleri         Genel     Arama         Alan Boyutu     50   Biçim Giriş Maskesi Resim Yazısi Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli Hayır Sıfır Uzunluk İzni Evet Sıralı         Siralı     Hayır       Unicode Sıkıştırma     Evet IME Modu					
departed       Tarih/Saat         roomservice       Para Birimi         roomprice       Para Birimi         paymenttype       Metin         room       Sayı         room       Sayı         Alan Özellikleri       Tarih/Saat         Genel       Arama         Alan Boyutu       50         Biçim       Sifir Maskesi         Reşim Yazısı       Suralı         Varsayılan Değer          Gerekli       Hayır         Sıfır Uzunluk İzni       Evet         Sıralı       Hayır         Unicode Sıkıştırma       Evet         IME Modu       Denetim Yok		particular and a second s			
roomservice       Para Birimi         roomprice       Para Birimi         paymenttype       Metin         room       Sayı         Alan Özellikleri         Genel       Arama         Alan Boyutu       50         Biçim       Sifir Maskesi         Resim Yazısı       Yarsayılan Değer         Geçerlilik Kuralı       Geçerlilik Kuralı         Gerekli       Hayır         Sıfır Uzunluk İzni       Evet         Sıralı       Hayır         Unicode Sıkıştırma       Evet         IME Modu       Denetim Yok				- PARTING - P. P. 9211 (ALMAN CO.) - PARTING AND ADD - 777	
roomprice Para Birimi paymenttype Metin room Sayı Alan Özellikleri Genel Arama Alan Boyutu 50 Biçim Giriş Maskesi Resim Yazısı Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli Hayır Sıfır Uzunluk İzni Evet Sıralı Hayır Unicode Sikıştırma Evet IME Modu Denetim Yok				5	
paymenttype     Metin       room     Sayı       Alan Özellikleri       Genel     Arama       Alan Boyutu     50       Biçim     Giriş Maskesi       Giriş Maskesi     Some serile				And the second s	
room     Sayı       Alan Özellikleri       Genel     Arama       Alan Boyutu     50       Biçim     50       Giriş Maskesi				ner nationales (AM   Other Fride Today (2000) (141000)	
Alan Özellikleri       Genel     Arama       Alan Boyutu     50       Biçim				5 *	
Genel       Arama         Alan Boyutu       50         Biçim          Giriş Maskesi          Resim Yazısı          Varsayılan Değer          Geçerlilik Kuralı          Geçerlilik Metni          Gerekli       Hayır         Sıfır Uzunluk İzni       Evet         Sıralı       Hayır         Unicode Sıkıştırma       Evet         IME Modu       Denetim Yok		room		Sayı	
Alan Boyutu     50       Biçim     50       Biçim     50       Giriş Maskesi		Ala	n Özellikl	eri	
Biçim Giriş Maskesi Resim Yazısı Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli Hayır Sıfır Uzunluk İzni Evet Sıralı Hayır Unicode Sıkıştırma Evet IME Modu Denetim Yok		Genel Arama			
Giriş Maskesi         Resim Yazısı         Varsayılan Değer         Geçerlilik Kuralı         Geçerlilik Metni         Gerekli       Hayır         Sıfır Uzunluk İzni       Evet         Sıralı       Hayır         Unicode Sıkıştırma       Evet         IME Modu       Denetim Yok	1.1	Alan Boyutu	50	1	
Resim Yazısı Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli Hayır Sıfır Uzunluk İzni Evet Sıralı Hayır Unicode Sıkıştırma Evet IME Modu Denetim Yok		Biçim			
Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli Hayır Sıfır Uzunluk İzni Evet Sıralı Hayır Unicode Sıkıştırma Evet IME Modu Denetim Yok		Giriş Maskesi			
Geçerlilik Kuralı Geçerlilik Metni Gerekli Hayır Sıfır Uzunluk İzni Evet Sıralı Hayır Unicode Sıkıştırma Evet IME Modu Denetim Yok		Resim Yazısı			
Geçerlilik Metni       Gerekli     Hayır       Sıfır Uzunluk İzni     Evet       Sıralı     Hayır       Unicode Sıkıştırma     Evet       IME Modu     Denetim Yok		Varsayılan Değer			
Gerekli Hayır Sıfır Uzunluk İzni Evet Sıralı Hayır Unicode Sıkıştırma Evet IME Modu Denetim Yok		Geçerlilik Kuralı			
Gerekli Hayır Sıfır Uzunluk İzni Evet Sıralı Hayır Unicode Sıkıştırma Evet IME Modu Denetim Yok		Gecerlilik Metni			
Sıralı Hayır Unicode Sıkıştırma Evet IME Modu Denetim Yok		-	Ha	ayır	
Unicode Sikiştirma Evet IME Modu Denetim Yok		Sıfır Uzunluk İzni	Ev	et .	
Unicode Sikiştirma Evet IME Modu Denetim Yok		Sıralı	Ha	ayır	
IME Modu Denetim Yok		Unicode Sikistirma			
The ranco rioga rigori					
Akılı Etiketler					
			*************		

### Floor Table

Eacro 14 -

	floor : Tablo		
8	Alan Adı id name	Veri Türü Otomatik Sayı Metin	
	building	Sayı	14000000 0 0 0 0 0 000000000000000000000
	Alan	Özellikleri	<b>_</b>
	Genel Arama Alan Boyutu Biçim Giriş Maskesi Resim Yazısı Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli Sıfır Uzunluk İzni Sıralı Unicode Sıkıştırma IME Modu IME Tümce Modu Akıllı Etiketler	50 Hayır Evet Hayır Evet Denetim Yok Hiçbiri	1

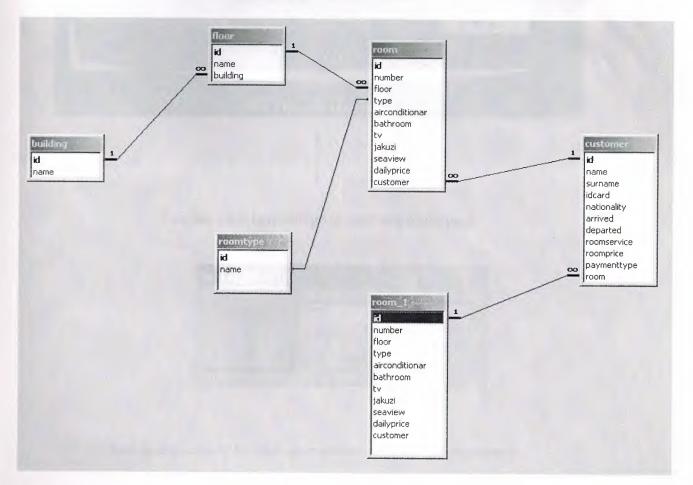
### Room Table

. 52	room : Tablo		]×
	Alan Adı	Veri Türü	
3	id	Otomatik Sayı	
	number	Metin	
	floor	Sayı	
	type	Metin	
	airconditionar	Evet/Hayır	
	bathroom	Evet/Hayır	
	tv	Evet/Hayır	
	jakuzi	Evet/Hayır	
	seaview	Evet/Hayır	
	dailyprice	Para Birimi	
	customer	Sayı	
	Alan	Özellikleri	
	Genel Arama		
	Alan Boyutu	50	
	Biçim		
	Giriş Maskesi		1
	Resim Yazısı		
	Resim Yazısı Varsayılan Değer		
	Varsayılan Değer		
	Varsayılan Değer Geçerlilik Kuralı		
	Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni	Havir	
	Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli	Hayır Evet	
	Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli Sıfır Uzunluk İzni	Evet	
	Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli Sıfır Uzunluk İzni Sıralı	Evet Evet (Yineleme \	
	Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli Sıfır Uzunluk İzni Sıralı Unicode Sıkıştırma	Evet Evet (Yineleme \ Evet	
	Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli Sıfır Uzunluk İzni Sıralı Unicode Sıkıştırma IME Modu	Evet Evet (Yineleme \ Evet Denetim Yok	
	Varsayılan Değer Geçerlilik Kuralı Geçerlilik Metni Gerekli Sıfır Uzunluk İzni Sıralı Unicode Sıkıştırma	Evet Evet (Yineleme \ Evet	

### Room Type Table

n.e	roomtype : Tablo		
1	Alan Adı	Veri Türi	ü 🔺
8	id	Otomatik Say	/1
•	name	Metin	
	Alan d	Özellikleri	
	Genel Arama		
E	Alan Boyutu Biçim Giriş Maskesi Resim Yazısı	50	
1	Yarsayılan Değer Seçerlilik Kuralı Seçerlilik Metni	I	
	Gerekli	Hayır	
	5ifir Uzunluk İzni	Evet	
	5iralı	Hayır	
	Jnicode Sıkıştırma	Evet	
	ME Modu	Denetim Yok	
	ME Tümce Modu Akıllı Etiketler	Hiçbiri	

Relationship Between Tables



## **User Manual**

Here I will explain in detail how the system works as the user moves from process to process. The system begins with the main menu that is explained below

When you click to starting Hotel Reservation Service programme, first screen is follow;

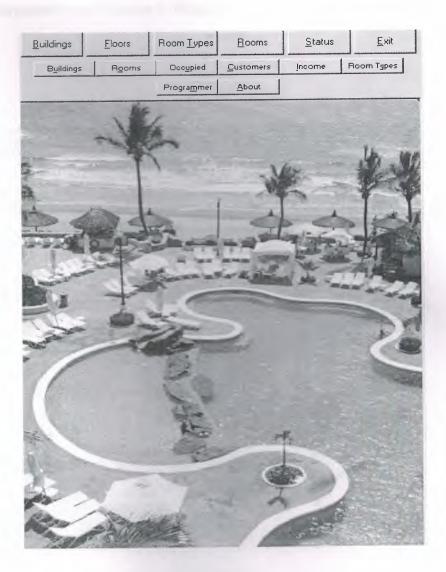


You can click here and go to next step login page.

🛋 Login	×
Password	XXXX
ОК	Cancel

And then you have to enter your password to access programme ;

## Our programme is starting and main menu is given below;



Initial screen of programme has include 14 buttons. Each one has diffrent work and diffrent pages. And we can explain each one below.

## **BUILDINGS BUTTON**

If you enlargement your business buildings, you can add new building using BUILDINGS button

<u>B</u> uildings	<u>F</u> loors	Room <u>T</u> ypes	<u>R</u> ooms	<u>S</u> tatus	<u>E</u> xit
Buildings	Rooms	Occ <u>u</u> pied	Customers	Income F	Room Types
1		Programmer	About		
Building	js				
ID 3 6 7 7	Name A Blo B Blo C Blo	ck ck			

FLOORS BUTTON

## You can add new floors at your buildings using FLOORS button

<u>B</u> uildings	<u>F</u> loors	Room Types	<u>R</u> ooms	Status	<u>E</u> xit
Buildings	Rooms	Occupied	<u>C</u> ustomers	Income	Room Types
		Programmer	<u>A</u> bout		
loors					
ID	Name			Building	
1	1 st Floor			A Block	
3	2nd floor			A Block	
4	3rd floor			A Block	
5	4th floor			A Block	
6	5th floor			A Block	
7	1 st floor			B Block	
8	2nd floor			B Block	
9	3rd floor			B Block	
10	4th floor			B Block	
11	5th floor			B Block	
12	1st floor			C Block	
13	2nd floor			C Block	
14	3rd floor			C Block	
15	4th fllor	de sen de de celectro y secondo de la deservar se de senar en esta de se de deservar se de de se de deste	***********	C Block	
16	5th floor			C Block	
1000					Close



# ROOM TYPES BUTTON

You can add new types of rooms in your hotel by using ROOM TYPES button

<u>B</u> uildings	<u>F</u> loors	Room <u>Types</u>	<u>R</u> ooms	<u>S</u> tatus	<u>E</u> xit
Buildings	Rooms	Occupied	Customers	Income	Room Types
		Programmer	About		
Room -	Types				
ID	Name				
▶ 1	Junior	Suit One Perso			
3		Suit Two Perso			
4		itive Suit Three I Suit Four Person	rerson		

# ROOMS BUTTON

Using ROOMS button, you can complete customers check in and check out operations .And you can get information about customers, like ; name , nationality, entrance date ,room price, occupied rooms and empty rooms.

Buildings	Rooms	Occ <u>u</u> pied <u>C</u> u	stomers Incom	ne Room Types
	P	rogrammer <u>/</u>	bout	
oms		All Ro		[Sean:1 Sustainer]
Number	Customer	Floor	Building	Executive Suit
R01	Custome	1 st Floor	A Block	Junior Suit One
B02		1 st Floor	A Block	Family Suit Two
IR03		1 st Floor	A Block	Executive Suit
R04	JANE SIMPSON	1 1 st Floor	A Block	King Suit Four F
R05		1st Floor	A Block	Junior Suit One
R06	YUSUF PEKEL	1 st Floor	A Block	Famiy Suit Two
R07		1 st Floor	A Block	Junior Suit One
R08	DARISU CATE	2nd floor	A Block	Family Suit Two
R09	MALENIE JACK	SON 2nd floor	A Block	Executive Suit
R10	NICOLE KING	2nd floor	A Block	King Suit Four F
B11		2nd floor	A Block	Family Suit Two
B12		2nd floor	A Block	Junior Suit One
B13	PETER SUN	3rd floor	A Block	Junior Sult Orie
	NUR ESER	3rd floor	A Block	Family Suit Two
R14 R15	JASON FRODI	E 3rd floor	A Block	Executive Suit
	LEONEL PAR	CD 3rd floor	A Block	King Suit Four F
R16	LEUNCETTAN	4th floor	A Block	Junior Suit One
R17		4th floor	A Block	Family Suit Two
R18	RICKY SINZ	4th floor	A Block	King Suit Four F
R19	KELLY WITT	5th floor	A Block	King Suit Four F
R20	KELLI WITT	5th floor	A Block	King Suit Four F
R21		5th floor	A Block	Junior Suit One
R22	CIHAN KUM	1st floor	B Block	Junior Suit One
R23		1 st floor	B Block	Family Suit Two
R24	MERT ER		B Block	Executive Suit
R25	ZEYNEP EKE	-	B Block	King Suit Four F
R26	DERYA ZENU	RATAY 1st floor	B Block	Junior Suit One
R27		1 st floor	B Block	Family Suit Two
R28	CENK ARI	1	R Rlock	Evenitive Suit

# <u>ROOMS BUTTON</u> → DETAILS BUTTON

Using this buton, we can get information room details like ;room number ,daily price . And Customer Details like name, surname, nationality.

Buildings	<u>Floors</u>	Room Types	Rooms	<u>S</u> tatus	Exit
Buildings	Rooms	Occypied	Customers	Income	Room Types
		Programmer	About		
toom D	etails				
Number	: R04		Airconditionar	: Yes	
Building	: A Block		Bathroom	:Yes	
Floor	: 1st Floor		τv	: Yes	
Туре	: Executive S	iuit	Jakuzi	: No	
Daily Price	: 150 YTL		Seaview	: No	
Name Sumame	JANE SIMPSON		Arrived Room Serv	14 Eyl 200 ice 0 YTL	8
ustom	er Detai	IS			
Suiname	SIMPSON		Room Serv	ice OYTL	
ID Card	123432		Room Price	e 150 YTL	
Nationali	ty English		Add Roo	om Service	
				I	
					Clos

# $\frac{ROOMS BUTTON \rightarrow DETAILS BUTTON \rightarrow ADD ROOM SERVICE}{BUTTON}$

When customer want to buy extra service in their room, Service charge is going to add by using ADD ROOM SERVICE buton.

1	-				-
a Hotel Reso	es vation - (R	econ Det silv	Sec. 2		.IX
<u>B</u> uildings	Eloors	Room Lypes	Booms	Status	Ent
Buildings	Reoms	Occupied	Dutomes	jacome R	nom Types
		Programmer	About	1	
Room E	Details		-		
Number	: R04		Aiconditiona	Yes	
Building	A Block		Bathroom	Yes	
Floor	: 1st Floor		TV	185	
Туре	: Executive	Suit	Jakuzi	No	
Daily Price	: 150 YTL		Seaview	Ma	
Custon	ner Deta	ils			
			4.5.1	145-10000	
Name Suman	JANE Ne SIMPSOI		Anived Room Serv	14 Eyl 2008	
ID Card		N		e 150 YTL	
	ality English				
Piduoni	aky Lugisii		Add For	om Service	
					Close

# <u>ROOMS BUTTON $\rightarrow$ CHECH IN BUTTON</u>

When customer want to leave or want to learn about details, We can click check in button and report will be display like below.

		1
	Receipt	
<b>Jame:</b> HAKAN	Surname: SAVAR	
D number: 234523	Nationality: Turkey	
Building: A Block	Floor: 4th floor	
Room number: R17	Room type: Junior Suit One Person	
Arrived: 14.Eyl.2008	Departed: 14.Eyl.2008	
Room price: 50,0 YTL	Room service: 0,0 YTL	
Payment type: Credit Card	Payment amount: 0,0 YTL	

## <u>ROOMS BUTTON</u> → CHECK OUT BUTTON

Using check out button, we register customer in our hotel. We add customer information in this part like customer name, surname, ID Card and nationality.

ildings	Eloors	Room	Types	<u>R</u> ooms	<u>S</u> tatus	: <u>E</u> xit
B <u>u</u> ildings	Rooms	Occ	upied	Customers	jncome	Room Type
		Progr	ammer	<u>A</u> bout		
oms			A	ll Rooms	- IS	earch Custom
Number	Customer		Floor	Build	ing	Туре
R01			1st Flor			Executive Sui
R02		1.1.2.1.2	1st Flo		the second second second second second second second second second second second second second second second se	Junior Suit On
R03			1st Flor		1	Family Suit Tv
R04	JANE SIMP	SON	1st Flo			Executive Su
R05			1 st Flo			King Suit Fou
R06			1 st Flo		1	Junior Suit Or
R07			1 st Flo			Famiy Suit Tw
R08	DARISU CA	TE	2nd flo		ick	Junior Suit Or
R09	MALEN'	Check	out		, 1	
R10	NICOLE	Lanteax	ouc			- e su
R11	E	uilding	: A I	Block		Fou
R12	F	loor	: 1s	t Floor		- bit Ty
R13	PETER	loom	: B0	12		it Or
B14	NURES					it Tu
R15		уре	: Ju	nior Suit		e Su
R16	LEONEI		Cur	stomer		Fou
R17			Cu.	30011161		it Or
R18		lame				lit Tu
R19	RICKY :					Fou
R20	KELLY' S	iumame	1			Fou
R21		D Card	-			Fou
R22			1			it Or
R23	CIHANI	ationalit	y T			
R24	MERI					
R25	ZEYNEI	OK		Cancel		e Su
R26	DERYA					Fou
R27	FURKAN K	ARATA				Junior Suit Or
R28	CENK ARI	ICL AT	1 st floo			Family Suit Ty
R29	I CENGIZ VI		1 st floo	n IRRIe	ick I	Evecutive Su

# STATUS BUTTON

Using STATUS button, you can get information occupied and empty rooms at the different building. Using different colors, we can separate occupied and empty rooms.

	eservatio	Laverage					
<u>B</u> uildings	Eloc	rs Ro	oom <u>Types</u>	Room	s <u>5</u>	tatus	<u>E</u> xit
Building	gs Rc	oms	Occupied		rs Inco	ome	Room Types
_		P	rogra <u>m</u> mer	About			
Building	A	llock					Close
R20 King Suit	R21 King Suit	R22 Junior Suit					
King Suit							
King Suit	King Suit	Junior Suit					
King Suit • 1 <b>R17</b> Junior Suit	King Suit R18	Junior Suit R19	R16				<u>l :</u> l :
King Suit 4 1 R17 Junior Suit 4 1 R13	King Suit <b>R18</b> Family Suit	Junior Suit R19 King Suit R15	R16 King Suit				1.
King Suit 1 R17 Junior Suit 1 R13 Junior Suit	King Suit R18 Family Suit R14	Junior Suit R19 King Suit R15		R12			
King Suit + 1 R17 Junior Suit + 1 R13 Junior Suit - 1 R08	King Suit R18 Family Suit R14 Family Suit	Junior Suit R19 King Suit R15 Executive R10	King Suit	R12 Family Suit			
King Suit + 1 R17 Junior Suit + 1 R13 Junior Suit + 1 R08	R18 Family Suit R14 Family Suit R09	Junior Suit R19 King Suit R15 Executive R10	King Suit		R06 Junior Suit	R07	1. 1. 1.

## **REPORT BUTTONS**

### **BUILDINGS REPORT BUTTONS**

E F

Buildings, floors and rooms at the floors and rooms at the buildings, can be easily shown at report types, If you want, you can be save or print by the using building report button.

	Building	5	
Building	Floor	Rooms	
A Block	1st Floor	7	
Block	2nd floor	5	
Block	3rd floor	4	
Block	4th floor	3	
ABlock	5th floor	3	
3 Block	1st floor	7	
3 Block	2nd floor	5	
8 Block	3rd floor	4	
B Block	4th floor	3	
8 Block	5th floor	3	
C Block	1st floor	7	
C Block	2nd floor	5	
C Block	3rd floor	4	
C Block	4th fllor	3	
C Block	5th floor	3	

-

## **ROOM REPORT BUTTON**

Using rooms report button, building floor and room type can be select. And you can get information at report form include which customer stay at which building, which floor, which room and you can save and print these information.

1	[Any]	-
loar ype	[Any]	-
OK	Cancel	

We choose building, floor and room and then click ok report can be display below ;

		Rooms		
	Floor	Number	Customer	
Block	5th floor	R20	KELLY WITT	
Block	5th floor	R21		

## OCCUPIED REPORT BUTTON

Using occupied rooms button, you can get information about which room occupied, customer name, room number and can be display at report format. You can save and print these reports.

nt Save   C	lose				
		Occu	pied Rooms		
Building	Floor	Number	Name	Arrived	2 annual
A Block	1st Floor	R04	JANE SIMPSON	14 Eyl 2008	
ABlock	2nd floor	R08	DARISU CATE	14 Eyl 2008	
A Block	2nd floor	R09	MALENIE JACKSON	14 Eyl 2008	_
ABIOCK	2nd floor	R10	NICOLE KING	14 Eyl 2008	
A Block	3rd floor	R13	PETER SUN	14 Eyl 2008	
ABlock	3rd floor	R14	NUR ESER	14 Eyl 2008	
ABlock	3rd floor	R15	JASON FRODE	14 Eyl 2008	
ABlock	3rd floor	R16	LEONEL PARDO	14 Eyl 2008	
ABlock	4th floor	R19	RICKY SINZ	14 Eyl 2008	
A Block	5th floor	R20	KELLY WITT	14 Eyl 2008	
B Block	1stfloor	R23	CIHAN KUM	14 Eyl 2008	
B Block	1st floor	R24	MERTER	14 Eyl 2008	
B Block	1st floor	R25	ZEYNEP EKE	14 Eyl 2008	
B Block	1st floor	R26	DERYAZENGIN	14 Eyl 2008	
B Block	1st floor	R27	FURKAN KARATAY	14 Eyl 2008	
B Block	1st floor	R28	CENKARI	14 Eyl 2008	
B Block	1st floor	R29	CENGIZ VUSLAT	14 Eyl 2008	
8 Block	2nd floor	R30	SEHER ATA	14 Eyl 2008	_
B Block	2nd floor	R31	DERYA UZUN	14 Eyl 2008	-
B Block	2nd floor	R32	GAMZE KARA	14 Eyl 2008	*****
B Block	2nd floor	R33	BEGUM SINI	14 Eyl 2008	
B Block	2nd floor	R34	CEM DEVA	14 Eyl 2008	
8 Block	3rd floor	R35	YALCIN OZ	14 Eyl 2008	
BBlock	3rd floor	R36	YAVUZ KOSE	14 Eyl 2008	
B Block	3rd floor	R37	MUSA SEVER	14 Eyi 2008	
8 Block	3rd floor	R38	AYKUT UNVER	14 Eyl 2008	

Using Customer report button; you can get information about; customer's name, nationality, date of arrived .These information can be shown at report format, save and print

Report				נב
t Save Close				
	Cus	stomers		
Name	Surname	Nationality	Arrived	
AHMET	ASLAN	TRNC	14 Eyl 2008	
ASLI	CAKIR	English	14 Eyl 2008	
AYKUT	UNVER	Turkey	14 Eyl 2008	
AYSUN	GUNES	Turkey	14 Eyl 2008	
BARIS	SONMEZ	Turkey	14 Eyl 2008	
BEGUM	SINI	Turkey	14 Eyl 2008	
BETUL	KESER	Turkey	14 Eyl 2008	
BEYZA	GONCU	Turkey	14 Eyl 2008	
BUSRA	UNUVAR	English	14 Eyi 2008	Y
CANAN	SEVER	Turkey	14 Eyl 2008	2
CANSU	KIS	Turkey	14 Eyl 2008	*****
CEM	DEVA	TRNC	14 Eyl 2008	× ····································
CENGIZ	VUSLAT	Turkey	14 Eyl 2008	
CENK	ARI	Turkey	14 Eyl 2008	
CESUR	AGA	Turkey	14 Eyl 2008	
CIHAN	KUM	Turkey	14 Eyl 2008	
DARIUS	VANDERWOOK	French	14 Eyl 2008	
DERYA	UZUN	Turkey	14 Eyl 2008	
DERYA	ZENGIN	Turkey	14 Eyl 2008	-
DUYGU	KAYA	Turkey	14 Eyl 2008	
ESRA	EKE	Turkey	14 Eyl 2008	
FURKAN	KARATAY	Turkey	14 Eyl 2008	
GAMZE	KARA	Turkey	14 Eyl 2008	
GULSAH	ALBORA	English	14 Eyl 2008	
HAKAN	SAVAR	Turkey	14 Eyl 2008	
HASAN	KORKMAZ	TRNC	14 Eyl 2008	

### **INCOME REPORT BUTTON:**

Using income button; we select start date and end date, and then we can access to customers information like; how many days did customers stay in our hotel, room price, and service charge. We can display total report .This report can be save and print.

ii, Income		×
Start Date	15.08.2008	•
End Date	14.09.2008	•
OK	Cancel	1

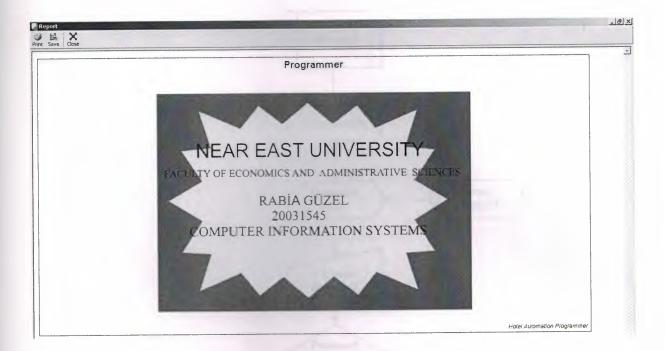
### ROOM TYPES REPORT BUTTON

Using Room type report button; According to room type, we can get report including, which room occupied or empty .We can print or save this report

NameEmptyOccupiedTotalExecutive Suit Three Person11011Family Suit Two Person31215Junior Suit One Person31215King Suit Four Person51621		Room Types		
amily Suit Two Person         3         12         15           unior Suit One Person         3         12         15	ame	Empty	Occupied	Total
unior Sult One Person 3 12 15	kecutive Suit Three Person	1	10	
	amily Sult Two Person	3	12	
ng Sult Four Person 5 16 21	nior Sult One Person	3	12	
	ng Sult Four Person	5	16	21

### PROGRAMMER BUTTON

Using programmer button, we can display information about programme owner. We can save and print this information



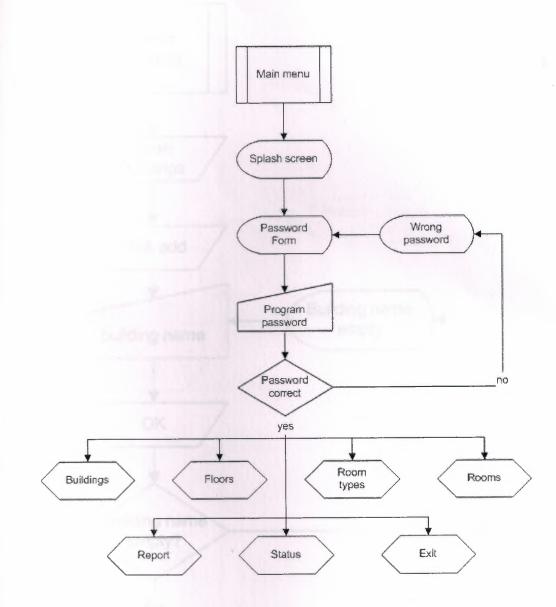
### ABOUT BUTTON

At this part, there can be find project owner contact info, like address and phone number. If it is need or project has an error, customer can create connection to programme owner and can solve problem.

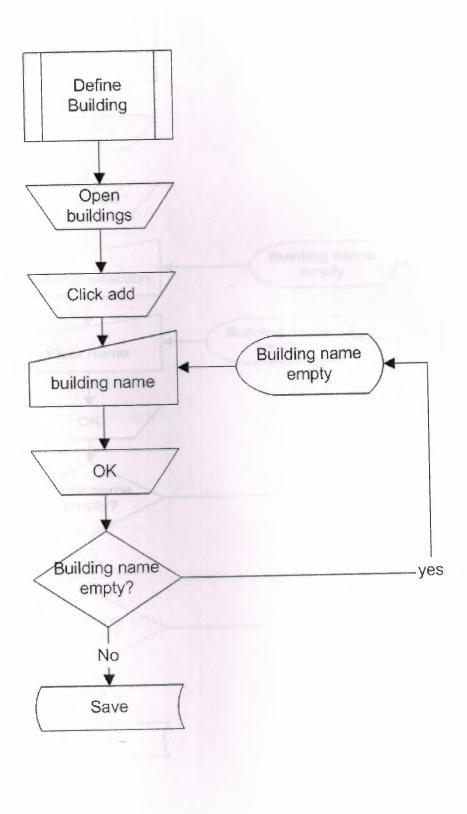


## **User Flowcharts**

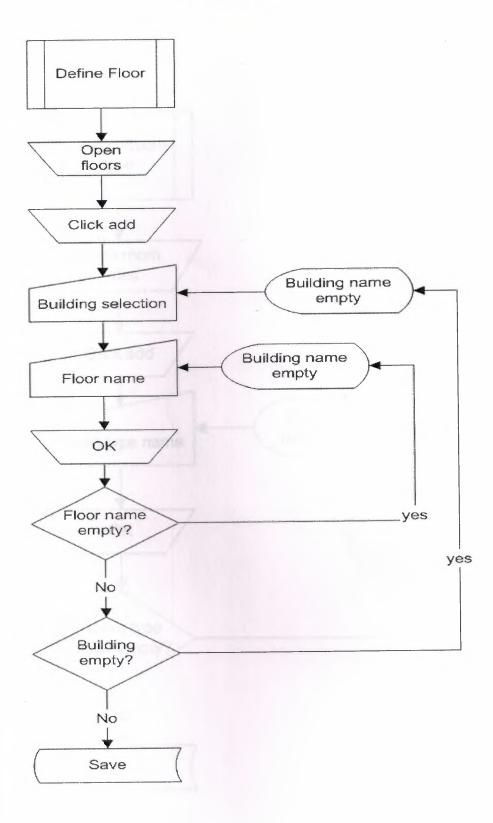
### MAIN MENU



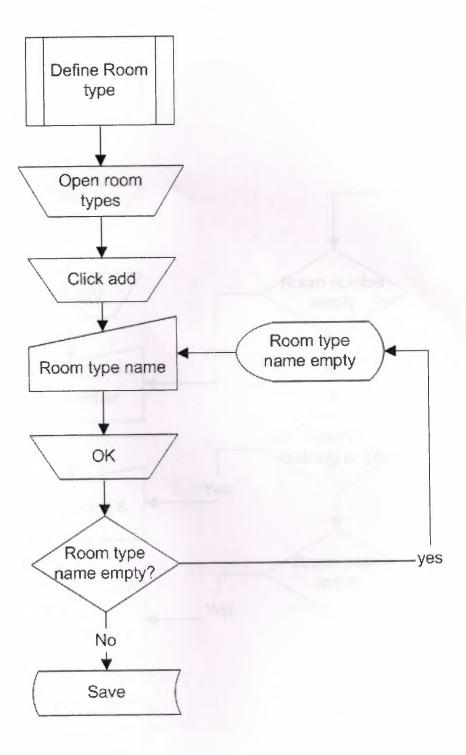
### BUILDING



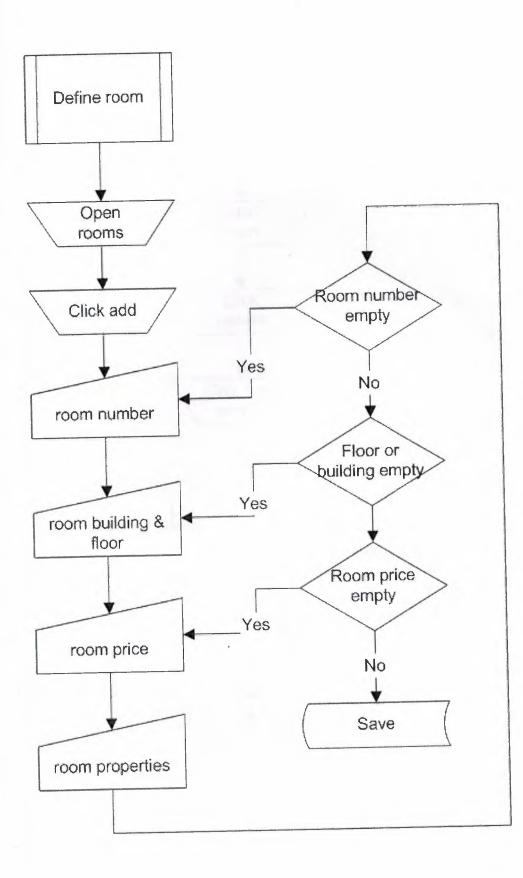
FLOORS



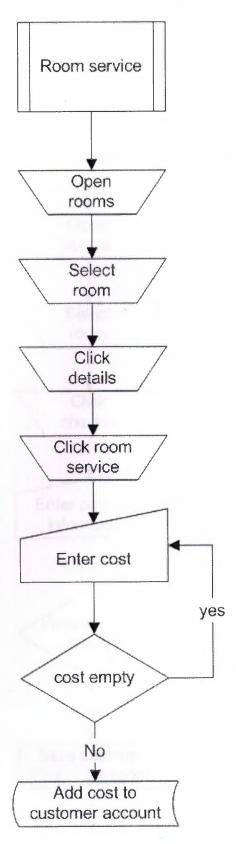
### **ROOM TYPES**



ROOMS

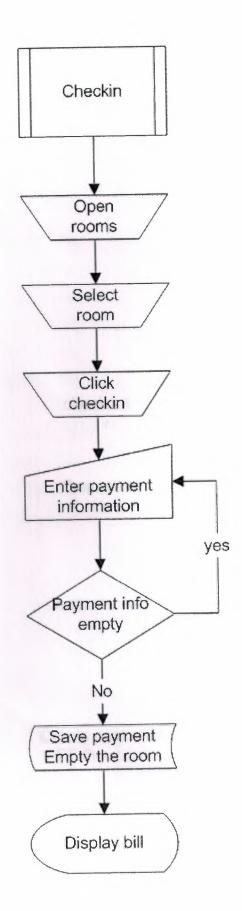


### **ROOM SERVICE**

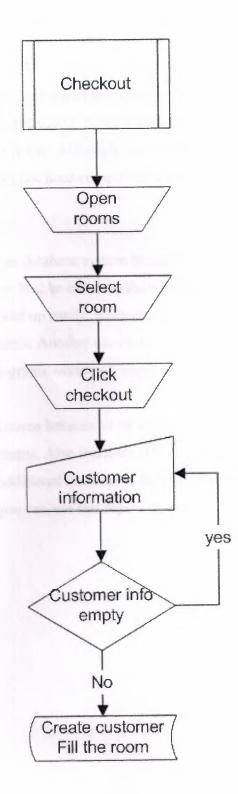


30

CHECK IN



CHECK OUT



32

# Language, Database, and Reporting Tool Selection

Hotel Reservation System is written in Microsoft Visual Basic 6.0 and it uses Microsoft Access XP as database engine. Visual Basic is chosen because it has many advantages. First of all, Visual Basic programs work on almost every computer. Some computers require installation which can be created easily. Also, Visual Basic programs work reliable and stable, an important factor for real life use. Although Visual Basic is said to be slow, database applications of this scale does not need computational power a lot, therefore, speed will not be a problem.

Microsoft Access is chosen as database system because it does not require any application to be installed in users machine. Unlike other database systems, access works within a single file which can be moved or backed up easily. Because of the database scale, speed problems of Access will not cause problems. Another reason to choose Access was its ease of use within Visual Basic. These two programs work well together.

HTML Reports System is chosen because of its abilities. It can display record sets as reports without any need of adjustments. Also it allows HTML templates to be used. This system is open and does not require additional libraries to be used. There are two files, when these files are added to your project; you can use this reporting system

## Reference

1-Mete Börü 'Visual Basic' published by plasa 1997

2-David I. Schneider Schneider David I 'Introduction to Visual Basic 6.0'Prentice Hall, 2001.

3- Carter John 'Database design and Programming' Mcgrawhill Book company 2003

4- Suraski, Zeev, "Basics of Visual Basic", edition No. 1, published by PEARSON, 2001

5- www.access-programmers.com

6- Callahan Evan 'Access 2003 visual basic' Microsoft published ,2003