Part Two: Tourism Overview



## **Learning Objectives**

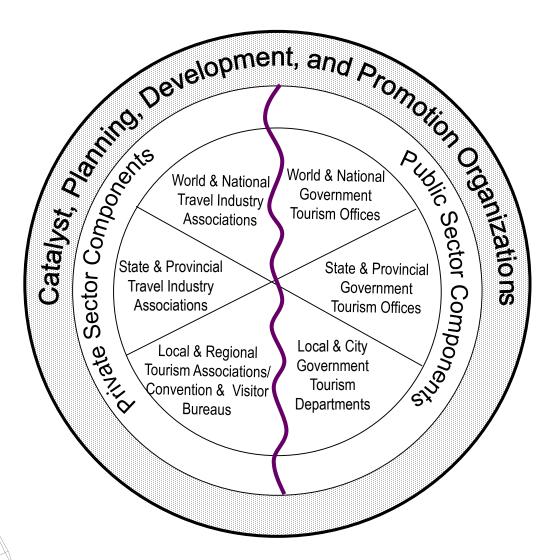
- Understand the magnitude of world tourism in terms of the vast numbers of organizations that serve the needs of their diverse memberships.
- Recognize the variety of types and functions of tourism organizations.
- Know why states support official offices of tourism.
- Learn how national, regional, and trade organizations are structured and operated.



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## **Tourism Organizations**



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## **Tourism Organizations**

Tourism organizations can be viewed in the following ways:

- 1. Geographically
- 2. By ownership
- 3. By function
- 4. By industry
- 5. By motive



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# International Tourism Organizations

#### World Travel and Tourism Council

Some goals of WTTC are:

- Work with governments to make tourism a strategic economic development and employment priority.
- Move toward open and competitive markets.
- 3. Pursue sustainable development.
- 4. Eliminate barriers to growth in the industry.

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# International Tourism Organizations

#### World Tourism Organization (WTO)

- Most widely recognized organization in tourism
- Serves as a global forum
- Transfers tourism know-how
- Produces statistics and market research
- Develops tourism human resources
- Works to facilitate travel
- Promotes sustainability
- Creates special projects



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# **Developmental Organizations**

#### **Examples**:

- World Bank
- United Nations
  Development Program
- Asian Development Bank
- FONATUR (Mexico)
- EMBRATUR (Brazil)



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# Regional International Organizations

- Organization for Economic
  Cooperation and Development
  - \* Mostly European membership, but the United States, Canada, Japan and Australia are also members.
- Pacific Asia Travel Association (PATA)
  - \* Represents nations in Asia and the Pacific.



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#### **National Organizations**

- Office of Travel and Tourism Industries (OTTI)
  - \* International Trade Administration, U.S. Department of Commerce
  - \* Research and Policy
- Travel Industry Association of America (TIA)
  - \* leading private tourism organization in U.S.
  - \* Represents the whole U.S. travel industry
  - \* Promotes and facilitates increased travel to and within the U.S.
- Canadian Tourism Commission
  - \* Public-private partnership
  - \* Plans, directs, manages, and implements programs to generate and promote tourism in Canada.



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## **State Organizations**

- All 50 states have travel promotion offices.
- Spend \$549.5 million on tourism development.
- View tourism as a tool for economic development.



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## Other Tourism Organizations

- Convention and Visitor Bureaus (CVBs)
  - \* Not-for-profit umbrella organizations that represent a city or urban area in the solicitation an servicing of all types of travelers to that city or area, whether they visit for business, pleasure, or both.
- International Association of Convention and Visitor Bureaus (IACVB)
  - \* Most city CVBs belong to this organization.