**ÖZLEM YAMAK**

She was born in Nicosia on October 31, 1974. She graduated from Cihangir Primary School in 1983, Sht. Hüseyin Ruso Secondary School in 1986, and Nicosia Turkish Lycee in 1992. After that, she continued her education at the Eastern Mediterranean University, where she graduated with the Bachelor of Science Degree in Tourism and Hospitality Management in 1998.

She went to the Atatürk Teachers’ Academy and graduated from Secondary School Teachers’ Program without a Thesis in 2009. Following this, she obtained the degree of Master of Science in Tourism and Hotel Management from the Near East University in 2012. She has been attending the PhD program on Business Administration at the Near East University since 2013.

Before starting her academic career, she worked in different sectors. She worked as an accountant clerk at Nicosia Lemar; as reservation clerk at Zümrüt Turizm; as a loan officer at Credit West Bank; and as a director at Irmak Bijuteri; as a tourism teacher at Güzelyurt Meslek Lycee; as a teacher for Vocational Training Course under the TRNC Ministry of Education Office of Technical and Vocational Education- MEYAP; as a survivor at the 2010 Agricultural Census and Passenger Survey-Departure which was conducted by the State Planning Organisation.

She has attended many seminars and workshops related to hospitality to gain knowledge and to improve herself. She received an attendant certificate on Basic Food Quality and Hygiene Education Program which was organised by the United Nations Development Programme-UNDP; about Koma tou Gialou-Kumyalı which was organised by KITREB and Bio-Der under the UNDP; about ‘5. Traditional Walking for Observing Orchids’, which was organised by Gemikonağı Development Association. What is more, she is a member of the Cyprus Turkish Tourist Guides Association-KITREB since 1999.

She has been working for the Near East University since 2011. She worked as a part-time instructor between 2011 and 2012 and as a full time instructor since 2012 at the School of Tourism and Hotel Management-STHM. In addition, she is a member of the Disciplinary Council at STHM at the Near East University since 2015.

She is married and the mother of two daughters.